



# **Network Digital Music Player**





**Reference Manual** 



## **Notices**

AudioTron Reference Manual Guide, Version 1.4; March 2001

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#### Important safety information

Your Turtle Beach<sup>™</sup> AudioTron is designed and tested to meet the latest standards for safety of digital music technology equipment. However, to ensure safe use of this product, it is important that the safety instructions marked on the product and in the documentation are followed. Always follow these instructions to help guard against personal injury and damage to your product:

- Read and follow all instructions marked on the product and in the documentation before you operate your system. Retain all safety and operating instructions for future use. Do not use this product near water or a heat source such as a radiator. Set up the system on a stable work surface. The product should be operated only from the type of power source indicated on the rating label.
- Openings in the product case are provided for ventilation. Do not block or cover these openings. Make sure
  you provide adequate space, at least 6 inches (15 cm), around the system for ventilation when you set up
  your work area. Never insert objects of any kind into the ventilation openings.
- This product is equipped with a three-conductor power cord to make sure that the product is properly grounded when in use. The plug on this cord fits only into a grounding-type outlet. This is a safety feature. If you are unable to insert the plug into an outlet, contact an electrician to install the appropriate outlet. If you use an extension cord with this product, make sure that the total ampere rating on the products plugged into the extension cord does not exceed the extension cord ampere rating. Do not walk on the power cord or allow anything to rest on it.
- Do not spill anything on the product. The best way to avoid spills is to avoid eating and drinking near the product. To avoid electrical shock, always unplug all cables from product before cleaning the product.
- When the product is turned off, a small amount of electrical current still flows through it. The power cord should be unplugged from the wall outlet when the device is not used for extended periods of time.
- This equipment contains no user serviceable parts. Please refer all servicing to trained, qualified service personnel.
- Unplug the product from the wall outlet and refer servicing to qualified personnel if: (1.) The power cord or
  plug is damaged. (2.) Liquid has been spilled into the product. (3.) The product does not operate properly
  when the operating instructions are followed. (4.) The product was dropped or the cabinet is damaged. (5.)
  The product performance changes.

#### Caution

- Do not use this product in areas classified as hazardous locations. Such areas include patient care areas of medical and dental facilities, oxygen-laden environments, or industrial facilities.
- To reduce the risk of fire, use only No. 26 AWG or larger telecommunications line cord.
- Replace fuse only with a 5 x 20mm Slo-Blo® UL/CSA Cartridge Type Fuse matching the original equipment specifications.



## **Contacting Turtle Beach**

AudioTron is a product of:	Voyetra Turtle Beach, Inc.	5 Odell Plaza, Yonkers, NY 10701 USA
Technical Support:	Tel: (914) 966-2150	Fax: (914) 966-1093
Main:	Tel: (914) 966-0600	Fax: (914) 966-1102
Web Sites:	www.turtle-beach.com	www.Tbeach.com
	www.voyetra.com	www.voyetra-turtle-beach.com

### **Technical Support**



If trouble is experienced with the operation of AudioTron, first look in the Appendix called "**Troubleshooting Tips**" or visit our on-line knowledge base.

#### Web-based technical support

The Turtle Beach web site provides AudioTron Firmware Updates, Frequently Asked Questions (FAQ) and a comprehensive knowledge base that includes the latest product information and troubleshooting tips.

AudioTron FAQ and Knowledge Base: http://www.turtle-beach.com/wb/audiotron/faq.htm

The Knowledge Base is in the Sales & Support area of our web site.

- 1. Go to the Turtle Beach web site (<u>www.turtle-beach.com</u>) and click on "Sales & Support", then "Knowledge Base".
- 2. Scroll down to the "A" section and click on "AudioTron". This will bring up the list of articles.

AudioTron Firmware & Software Updates: http://www.turtle-beach.com/wb/audiotron/download.htm

The Files & Drivers area is in the Sales & Support area of our web site.

- 1. Go to Go to the Turtle Beach web site (<u>www.turtle-beach.com</u>) and click on "Sales & Support", then "Files & Drivers".
- 2. Scroll down to the "A" section and click on AudioTron. This will bring up the list of files available for download (including firmware updates and other support files).

#### **Other Technical Support**

If you can't solve the problem by visiting our web support site, contact Turtle Beach Technical Support as follows:

E-mail Tech Support: tech@turtle-beach.com

Many issues can be resolved via email. Please allow at least 48 business hours for a response.

Fax Tech Support: 914-966-1093 Att: Tech Support.

Fax a description of your problem to the above number, and please be sure to include your name, product name, and product ID/serial number.

Phone Tech Support: (914) 966-2150 M-F, 9 a.m. to 5 p.m. EST (except public holidays)

Please note that all calls will be answered on a first-come, first-served basis. Because we cannot guarantee the length of time you will be on hold, we highly recommend you only use this option as a last resort. Times are subject to change without notice.



Because networks can be set up in so many different ways, Turtle Beach technical support cannot provide assistance on network troubleshooting. Please contact the manufacturer of your network hardware for assistance on getting the network running per the requirements in this manual.

A basic explanation of the networking terminology used in this manual is presented in the Appendix called "Network Basics".

## Warranty and End User License

### Hardware Warranty

Voyetra Turtle Beach, Inc. ("VTB") warrants to the original end-user purchaser ("Purchaser") that the Turtle Beach AudioTron ("Product") will be free of defects in materials and workmanship for a period of one (1) year from the date of purchase by Purchaser ("Warranty Period"). If a defect should occur during the Warranty Period, Purchaser must obtain a Return Merchandise Authorization ("RMA") from VTB. Purchaser will be responsible for all costs incurred in returning the defective Product to and from an authorized VTB service center, or to the repair facility located at VTB's corporate headquarters. The RMA number must be clearly indicated on the outside of the package. Packages without an RMA number may be refused by VTB or its representatives and returned to Sender. The Product must be returned in the original packaging. A copy of the dated proof of purchase must be included with the defective Product.

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## Introducing AudioTron<sup>™</sup>



Your Turtle Beach AudioTron represents a new generation of home entertainment device—a "*smart stereo component*" that takes full advantage of the power and convenience of home networking, yet fits right in with the rest of your home entertainment system.

AudioTron uses a network connection to play digital music files stored on your PC hard drive—so you don't have to be in front of your PC to enjoy the benefits of a digital music library. Your PC hard drive can store thousands of songs in digital format, which you can obtain by transferring CDs to the hard drive or by legally downloading music from the Internet.

Storing music on your PC lets you easily manage your music collection, create custom playlists, create custom CDs, transfer music to a portable digital player, and select songs without having to search through a pile of CDs—effectively transforming your PC into a powerful jukebox.

With AudioTron, you can enjoy instant playback of any song at any time, from anywhere in your home. Best of all, by installing several AudioTrons throughout your home, several users can simultaneously listen to their favorite songs from the same song library—making your entire music collection accessible to the whole family.

#### AudioTron features...

- Consolidate your CD collection by transferring thousands of songs from CDs to your PC hard drive in digital format.
- Enjoy the PC music library in other parts of your home.
- Easily search for songs by Title, Artist, Album, Genre.
- Listen to custom playlists of your favorite songs.
- Remote control provides "favorites" buttons for instantly playing groups of songs.
- Multiple AudioTrons can be used throughout the home, so several people can listen to different music from the same library of songs—at the same time.
- Compatible with Ethernet 10/100BaseT and HPNA 2.0 (Phone Line) networking standards.
- Uses the familiar "look and feel" of a home stereo component.
- Analog and digital audio outputs provide audiophile quality music playback.



### AudioTron Digital Music System Configurations

An AudioTron digital music system consists of the following key components:

- One or more AudioTrons connected to powered speakers or stereo system(s).
- An HPNA or Ethernet network.
- A PC with a fairly large hard drive for storing digital music.



Figure 1 AudioTron uses your PC and a network to distribute music throughout your home.

The above example illustrates an AudioTron digital music system where two AudioTrons are used for distributing music to the bedroom and living room. In this setup, the PC "Music Server" or "Host" provides several functions:

- The hard drive stores a library of digital music files in MP3, WMA or WAV formats, obtained by transferring audio CDs to the hard drive with a PC "jukebox" program, such as Voyetra's AudioStation (included with AudioTron).
- An Internet connection lets you download legal music files from music sites on the Internet, further expanding the music library.
- Music can be transferred from the PC to a portable digital audio player for listening to music while travelling.
- If the PC is equipped with a CD-R drive, custom audio CDs may be created from the songs in the PC music library. The custom CDs can be played in a portable CD player or car CD player that supports playback of CD-R audio discs.
- The music library can also be enjoyed at the PC location in the Den by playing the music on the PC speakers with a PC jukebox program (e.g. the Voyetra AudioStation program included with AudioTron.)

The following sections describe several variations of this system, ranging from a basic "single PC to single AudioTron" setup, to an elaborate "multi-PC to multi-AudioTron" setup.



#### **Basic Setup**

The simplest AudioTron digital music system consists of one PC connected to an AudioTron with either an HPNA or Ethernet network adapter. In the configuration illustrated below, a PC with an HPNA or Ethernet interface is connected to the AudioTron. Music is stored on the PC's hard drive and is available both at the PC and the AudioTron locations.

If this is the only PC in the home, it will most likely be used for other tasks while music is playing. Therefore, it should be fairly robust or applications running on the PC may slow down as the hard drive transfers song data to AudioTron via the network connection.



Figure 2 A basic setup can be achieved with a simple HPNA or Ethernet connection.

#### **Medium Setup**

In a more sophisticated setup, the network contains several PCs, each with music files. In the example below, two PCs provide a music library of 1700 songs for AudioTron<sup>1</sup>. Once AudioTron scans the network, the location of the songs is transparent, so you won't have to switch between PCs when accessing the music.



Figure 3 AudioTron can access music stored on all of the PCs in your network.

<sup>&</sup>lt;sup>1</sup> AudioTron can access a library of more than 30,000 songs, depending on the "tag" data embedded in the songs, directory structure, and other database information.



#### High-performance Setup

In a high-performance digital music system, a dedicated PC with massive hard drive storage (e.g. 60GB or more) is used for storing the music library and is left on so the music is always accessible.

AudioTron provides all the processing power required to play back digital music—the PC "Music Server" is only used for storage and file access. Any reasonably capable PC may be used as a music server, as long as it can be connected to an HPNA or Ethernet network and has enough hard disk space to store your music library. For example, a 233MHz PC with a large hard drive would probably work fine (which might be a good application for an older PC you put aside when you upgraded to a faster system)

In this example, multiple AudioTrons and multiple PCs (networked via HPNA or Ethernet) can each play different music at the same time from the music library on the PC Music Server. With the music library stored in a single location on the PC Music Server, family members can each play their favorite digital music whenever and wherever they want.

Music can also be played on the networked PCs with the AudioStation software (or other jukebox program). The AudioStation software can be controlled by an optional RF Remote Control that links to the PC serial port via an RF receiver.



For more information on the Voyetra AudioStation RF Remote Control Unit, please visit the Turtle Beach web site.



**Figure 4** A dedicated PC music server provides optimum performance in a high-end configuration. AudioStation software can be used to play music on the PCs.



## **Getting Started**

#### Be sure to Check the Turtle Beach Web Site for AudioTron firmware updates.

Turtle Beach will periodically release new updates for the AudioTron firmware to implement feature enhancements and operational modifications. Instructions on how to update the firmware may be found in the Appendix section of this Reference Manual.

### Package Contents

- Turtle Beach AudioTron<sup>™</sup>
- AudioTron User's Guide
- AC Power cord
- IR remote control with AAA batteries
- RCA-to-RCA stereo audio cable (to connect to your home stereo or powered speakers)
- Telephone cable with RJ-11 connectors (for use with HPNA phone line network)
- Ethernet Category-5 ("Cat-5") cable with RJ-45 connectors (for use with Ethernet network)
- CD containing AudioTron Setup Utility, AudioStation® jukebox, Reference Manual, music files, and more.

### AudioTron Options

The following items may be purchased from the Turtle Beach web site (www.turtle-beach.com):

AudioTron Rack Ears	Use these to mount AudioTron in a 19" rack system.
Fiber Optic Cable	Connects AudioTron's S/PDIF digital optical output to compatible audio equipment.
Powered Speakers	Turtle Beach offers high-quality speaker systems for use with AudioTron.
RCA-to-1/8" Cable	Connects AudioTron's RCA outputs to speaker systems with 1/8" line input jacks.

### System Requirements

One or more networked PCs.	<b>Recommended Minimum PC System:</b> Pentium 233MHz processor, 64MB RAM, CD drive with digital audio extraction, 16 bit color video card, Internet connection and web browser. The PC should have sufficient hard disk space for storage of your digital music files. (A four-minute song uses approximately 3 to 5 MB of hard disk space in MP3 or WMA compressed format.)
Windows File Sharing.	Supports the following operating systems:
	Windows 98/ Windows Me/ Windows NT4.0 Professional sp4 or higher with Internet Explorer 4.01 or higher/ Windows 2000 Professional.
An HPNA 2.0 or Ethernet 10/100BaseT network running TCP/IP.	AudioTron includes a phone cable for the HPNA connection and a Cat-5 cable for the Ethernet connection. AudioTron is compatible with a Class-C network.
Powered speakers or a stereo system with line level inputs	AudioTron includes a stereo RCA-to-RCA cable for connecting the analog audio outputs to powered speakers or a stereo receiver. A fiber optic cable for the digital audio output may be purchased at the Turtle Beach web site.
A PC "jukebox" program to convert your CDs to digital audio files	The AudioStation CD includes Voyetra's AudioStation jukebox software to perform this function in Windows 98/ Me. AudioTron also operates with jukebox programs compatible with music files in the MP3, WMA and WAV formats and ID3 tags in the Version 1.0, 1.1 or 2.3 format.



## **AudioTron Setup Procedure**

Follow this basic procedure to set up your AudioTron.





### **Powering AudioTron**

AudioTron has two power switches:

- Rear panel power switch: Turns on the main AC power to the unit.
- Front panel Standby button: Places AudioTron in a "power-down" state whereby the main power is still on, but the unit is in a "partial shutdown" mode that retains its temporary settings.

#### To power-on AudioTron...

- 1. Turn on the rear panel AC switch. Wait a few seconds, then press and hold the front panel Standby button for a few seconds.
- 2. If AudioTron is properly connected to the network, it will search the network for PC hosts with song files. After finding the PC hosts, it scans for songs and catalogs the song names in its internal memory so they can be quickly accessed.

Once AudioTron is powered on, the rear panel power switch should be left on and the unit should be turned on and off with the Standby button. Turning AudioTron on and off with the Standby button avoids the network search process initiated by the "power on" sequence and retains AudioTron's temporary settings, so it's ready to play music

#### If AudioTron won't power on...

- $\checkmark$  Check that the rear panel power switch is on.
- $\checkmark$  Make sure to press and hold the Standby button for a few seconds.
- ✓ Check that the power cord is seated properly in the AudioTron's rear panel receptacle and in the AC wall outlet.
- ✓ Check the AC outlet power by installing another known working electrical appliance (like a lamp) into the same outlet to see if it operates.
- ✓ Check AudioTron's fuse (see the section called "**Rear Panel Reference**")



If you will not be using AudioTron for an extended period of time, the AC power switch on the rear panel should be turned off.

#### "Re-setting" AudioTron

AudioTron may be "reset" by turning the rear panel power switch off and on, waiting a few seconds, then pressing the Standby button. This would be necessary, for example, if AudioTron is behaving erratically, or if you wish to re-scan the network because a new PC has been added.



The network song search initiated by resetting AudioTron can be cancelled by pressing the "Stop" button. Songs can then be scanned with the AudioTron "Search for New Music" feature in the Options menu.

### AudioTron's Power-Up Messages

One or more of the following messages may appear	r while AudioTron is powering on
--	----------------------------------

Version 1.1 – Enet DHCP	Indicates the firmware version number and the type of network connection detected. For details on how to upgrade the firmware version, see the Appendix "Updating AudioTron's Firmware".
	In this example, AudioTron has detected firmware version 1.1, an Ethernet network and a DHCP server. If you're using HPNA, the display would instead indicate HPNA DCHP. Be sure to check that the displayed network corresponds to the type of network you're using. For instance, if you connected an Ethernet cable and AudioTron's display indicates HPNA, check the network cable connection to AudioTron and check the network for proper operation.
Looking for Hosts	Indicates that AudioTron has found the network connection and is
– xx% Complete	searching for PC's on the network.
Found x Hosts	Indicates the number of PCs or other devices with IP addresses detected on the network.
Searching for Music	Indicates the number of songs found on the PC's in the network. After the
Found xxx Songs	song search is completed, the first song title in the library is displayed under the main menu and AudioTron is ready to play music.
Waiting for network: xx secs	Indicates that AudioTron is trying to connect to the network. If a network connection can't be established after 120 seconds, it stops searching and displays "No Hosts Found" followed by "No Song Titles Found".
No Hosts Found	Indicates that no PCs were found on the network.
No Song Titles Found	Indicates that no songs were found on the host, or that no host was found.
(Displayed under main menu)	Check for the proper directory names and shares, as described in the section "AudioTron Shared Directories Requirements".

#### If AudioTron displays "No Hosts Found" when powered on...

- ✓ Make sure your PC is powered on. If it is, then make sure the "power save" feature is not turning off the PC and/or hard drive after a period of non-use. The Windows Control Panel "Power Management" icon launches a dialog box that will let you set the power-save features.
- ✓ Reconnect the network cable into AudioTron's rear panel to make sure it "clicks" when inserted.
- $\checkmark$  Try another network cable to make sure the problem is not due to a defective cable.
- ✓ Check the "Network Troubleshooting Procedure" in the Appendix.



## Installing the AudioStation CD

The CD included with AudioTron contains the following components that make it easier to set up your digital music system. To install the CD, place it in the CD ROM tray and run the Setup.exe program by clicking Start  $\rightarrow$  Run  $\rightarrow$  Browse. Follow the on-screen installation prompts to complete the installation.

### Sample Music Files

AudioTron requires that the song files in your digital music library reside in "shared" directories with specific names. For details on how AudioTron uses "shared directories" to access the music library, see the section called "AudioTron Shared Directories Requirements" in the Appendix section of this manual.

The AudioStation CD lets you install sample music files in directories with the proper names so you can easily move your other music files into these directories after you've set up your system. The installation, however, cannot set up the directories as "shared" if they are not already set that way. To do this, you'll have to set the share manually, as described in the section called "AudioTron Shared Directories Requirements". Before doing this, you should first run the AudioTron Setup Utility to see if the directories are already configured properly.

### AudioTron Setup Utility

The AudioTron Setup Utility helps you set up your AudioTron network configuration by:

- Confirming that music files are located in directories properly configured for AudioTron access.
- Displaying "addresses" of PC's and AudioTrons connected to your network.

The utility is run from a menu item on the AudioStation CD install screen. For instructions on how to operate the Setup Utility, see the Appendix "**Network Troubleshooting Procedure**".

### AudioStation Music Jukebox Software

The AudioStation jukebox program lets you:

- Play audio CDs on your PC's CD ROM drive.
- Transfer songs from a CD to the PC hard drive in WAV, MP3 or WMA formats (using Windows 98/ 98SE or Me) for use with AudioTron.
- Edit and obtain track tags (CD title, artist, track names, etc.) from the CDDB<sup>™</sup> database using an Internet connection.
- Create custom playlists of music tracks for use with AudioTron.

AudioStation includes comprehensive online help. Additional instructions may be found in the section "Managing Your Music Library with AudioStation".



**Figure 6** The Voyetra AudioStation PC jukebox program lets you manage your music library.



**Figure 5** The AudioTron Setup Utility lets you examine network and drive settings.



## Installing AudioTron on an HPNA Network



This section assumes you have an HPNA 2.0 network running. If you don't have a network installed, you'll need to install one before installing AudioTron. Please follow the instructions included with your network installation kit for details.

Because networks can be set up in so many different ways, Turtle Beach technical support cannot provide assistance on network troubleshooting. Please contact the manufacturer of your network hardware for assistance on getting the network running per the requirements in this manual.

If you experience any problems setting up AudioTron with your configured network, please see if the issue is addressed in the "Network Troubleshooting Procedure", "Troubleshooting Tips" or "Network Basics" sections in this manual or in the FAQ section of the Turtle Beach web site.

### Before you begin...

- ✓ If your PC has a separate modem and HPNA Network Interface... For optimum HPNA network performance, the modem and HPNA cards should be connected to the phone jack with separate cables and a splitter.
- ✓ If you have more than one phone line... Make sure AudioTron is connected to the same phone line as your HPNA network. To check this, unplug the AudioTron and PC from the phone jacks, then plug a phone into the jack used to connect AudioTron and another phone into the jack used to connect the HPNA interface on your



Figure 7 To optimize network performance, connect the PC modem and HPNA card to the phone jack with two wires by using a splitter.

PC. If you can't talk between the two phones, then the jacks are connected to different phone lines and there will be no HPNA network communication between the PC and AudioTron.

- ✓ If you have DSL service... Typically, when a DSL modem is installed, the phone company also installs phone line filters which could interfere with your HPNA network. Be sure the filter is not in line with the phone wire connected to the PC's HPNA card or to the AudioTron HPNA connector. See your DSL manual for details on the line filter, if one is installed.
- ✓ If you have a digital phone system... Some multi-line phone systems use a digital transmission system on standard phone lines. These types of phone lines are not compatible with AudioTron or with HPNA networks. Do not connect a digital phone line to AudioTron or your HPNA network card, as this may damage the units.
- ✓ Do not connect a telephone line filter between AudioTron's HPNA jack and the phone jack... Transient surge protection is built into the AudioTron phone jack, so an external filter is not necessary.



#### To connect AudioTron to an HPNA Network...

- 1. On the AudioTron rear panel, locate the HPNA interface with two RJ-11 modular phone jacks labeled **PHONE** and **LINE**. The jack labeled **LINE** is for connection to the HPNA network, while the jack labeled **PHONE** is a 'pass-through' for connection to a telephone or answering machine.
- 2. Insert the phone cable (included with your AudioTron) into the LINE connector. Insert the other end into your phone jack.
- 3. If you had a phone connected to the phone jack, you can insert the phone line into the connector labeled PHONE. This allows you to connect both AudioTron and a telephone to a single phone jack on the wall of the room where you listen to your AudioTron.
- 4. Proceed to the section called "Configuring AudioTron's Network Settings".



Figure 8 Connect the AudioTron LINE jack to the HPNA network using the supplied RJ-11 phone cable.



Figure 9 In a multi-PC HPNA network, each device in the network can be connected directly to the phone line. The normal operation of your telephone is not interrupted by the network activity.

## Installing AudioTron on an Ethernet network



This section assumes you have an Ethernet 10BaseT (or 10/100BaseT) network running. If you don't have a network installed, you'll need to install one before installing AudioTron. Please follow the instructions included with your network installation kit for details.

Because networks can be set up in so many different ways, Turtle Beach technical support cannot provide assistance on network troubleshooting. Please contact the manufacturer of your network hardware for assistance on getting the network running per the requirements in this manual.

If you experience any problems setting up AudioTron with your configured network, please see if the issue is addressed in the "Network Troubleshooting Procedure", "Troubleshooting Tips" or "Network Basics" sections in this manual or in the FAQ section of the Turtle Beach web site.

### Connecting AudioTron to an Ethernet network with a Hub

When connecting Ethernet devices together, you'll need an Ethernet "Hub", which distributes the Ethernet signal between multiple devices and controls the network "traffic". There are many types of hubs available, and some have enhanced features, such as built-in switches that intelligently route data in the network to optimize transfer speeds.



Figure 10 Connecting PCs and AudioTrons to an Ethernet network requires an Ethernet Hub.

# Connecting AudioTron to a single PC via Ethernet

If you're connecting the AudioTron directly to an Ethernet-equipped PC, you'll need either a hub or a special Ethernet "cross-over cable" (which is not the same as the standard Ethernet cable included with your AudioTron.)

Since a basic hub is not expensive and the "crossover" cable may be difficult to find, it is suggested that a hub be used for making the direct connection to your PC.



Figure 11 Connecting a single PC to AudioTron also requires an Ethernet hub.

## $\Box$

Do not use the CAT-5 cable included with AudioTron to connect directly to the PC's Ethernet interface without a Hub. A connection made without a hub requires a special "Crossover cable".



#### To connect AudioTron to an Ethernet Network...

- 1. Insert the Cat-5 Ethernet RJ-45 cable (included with your AudioTron) into the connector labeled ETHERNET on the AudioTron rear panel.
- 2. Insert the other end of the cable into your Ethernet hub, which in turn connects to a network interface card in your PC.
- 3. Proceed to the section called "Configuring AudioTron's Network Settings".



Figure 12 Connect AudioTron to an Ethernet Hub with the included CAT-5 cable.

## **Configuring AudioTron's Network Settings**



If you experience any problems setting up AudioTron with your configured network, please see if the issue is addressed in the "Network Troubleshooting Procedure", "Troubleshooting Tips" or "Network Basics" sections in this manual or in the FAQ section of the Turtle Beach web site.

### Before you begin...

- **File sharing...** Your digital music files must be in directories called \**Music**, \**Audio** \**My Music** or \**My Documents** \**My Music**. These subdirectories must be located under a shared directory for AudioTron. For more information on how AudioTron uses "shared" directories, refer to the Appendix called "**Shared Directories**".
- ✓ TCP/IP... Regardless of whether you're using HPNA or Ethernet, AudioTron requires a network that is running the TCP/IP protocol. Your network may be running fine, but it may not be using TCP/IP. If you aren't sure if your network is running TCP/IP, see the Appendix called "Network Basics".
- ✓ IP Address... Every device in a TCP/IP network, whether it's a PC or AudioTron, needs an "IP address" in order to send and receive data on the network. This section will tell you how to set this up for AudioTron. If you want to know the details about IP Addresses, see the Appendix called "Network Basics".
- ✓ If you're using a DSL or Cable modem with a Router/Hub... Many Router/Hubs (e.g. the Etherfast Cable/DSL Router from Linksys), also act as DHCP servers. Check with the manufacturer of the device to see if this is the case for your Router/Hub device. You should also check with the manufacturer to see if there's an update for the device's firmware. See the "Troubleshooting Tips" Appendix for details on firmware issues.
- ✓ If your network has a DHCP ("Dynamic Host Control Protocol") Server... An IP address can either be assigned automatically by one of the devices in the network (called a "DHCP Server"), or you can "hard code" an address into AudioTron (called "Static IP" addressing.) If your network has a DCHP server, AudioTron will automatically be assigned an IP address when it's connected to the network. Since you can't hurt AudioTron or your network by attempting to automatically assign an IP address from a DHCP server, let's give it a try to see if it works.

#### To assign an IP address with a DHCP Server (on HPNA or Ethernet)...

- 1. Plug AudioTron into the network connection (either HPNA or Ethernet, depending upon your network) and make sure the PCs and network hub are all turned on.
- 2. Turn on AudioTron from the rear panel power switch, wait a few seconds, then press the front panel Standby button. When powering on, AudioTron will detect if it is connected to the network through an HPNA or Ethernet interface and choose the appropriate interface.
- 3. When the display indicates the type of network connection detected (Ethernet or HPNA), make sure it corresponds to the type of network you're using. For instance, if you connected an Ethernet cable and AudioTron's display indicates it has detected HPNA, the cable is either not connected properly or the Ethernet network may not be operating properly.
- 4. Once AudioTron detects the network connection, it will begin searching the network for a DHCP server. (This could take up to 120 seconds, so wait until it's done.)
- 5. If AudioTron finds the DHCP server and is assigned an IP address, it will display "Searching for Hosts" and will search for all the host PCs that have music files in shared directories (as explained in the Appendix called "Shared Directories".)
- 6. If AudioTron finds music files, it will display "Found xx Hosts" (where xx is the number of PCs it found) and then begin to search for music files. After it's done finding songs, the main menu will appear and AudioTron is ready to play music. From this point on, you should turn AudioTron on and off with the Standby button. Turning off the rear panel power switch will erase the internal database of song titles and the network scan procedure will be repeated the next time AudioTron is powered on.



7. If "No Hosts Found" is displayed, check the suggestions for "No Hosts Found" in the Appendix called "Troubleshooting Tips". Reboot AudioTron from step 2 above to repeat the process. If "No Hosts Found" is again displayed, restore AudioTron's default settings as described below.

#### To Restore AudioTron's Default Settings...

- 1. Press the OPTIONS button. Turn the knob until the "Restore Factory Defaults" menu item is displayed.
- 2. Press the knob to display the "No/Yes" menu screen, turn and press the Knob to select "Yes" to restore the factory default settings.
- 3. Reboot AudioTron from step 2 above to repeat the process.
- 4. If "No Hosts Found" is again displayed, it is possible that your network does not have a DHCP server (or if it does, AudioTron can't find it.) In this case, you must manually assign an IP address using the Static IP Address procedure as described below:

#### To assign a Static IP Address...

- Find the addresses of the PCs in your network: Run the AudioTron Setup Utility from the CD included with AudoTron to find the IP address, Subnet IP Mask and Gateway Address for each PC in your network. These numbers will be used in a later step. See the Appendix called "Network Troubleshooting Procedure" for details on running the Setup Utility.
- 2. Choose an IP Address that doesn't conflict with the IP Addresses of the PCs in your network: Choose an IP Address for AudioTron that won't conflict with any of these addresses. For example, if there are two PCs with the first set to IP address 192.168.0.1 and the second set to 192.168.0.2, then choose a number for AudioTron that's at least 10 higher than the highest IP address already assigned. (e.g. 192.168.0.12 in this example). Choosing a number that's significantly higher than any of the other IP Addresses (but no higher than 254) will help assure that AudioTron won't conflict with other IP Addresses.
- Select the network type (Ethernet or HPNA): Press the OPTIONS button on the AudioTron front panel. Turn the knob until the menu displays "Select Network Interface" "Ethernet/Phone Line". Turn and press the knob to select the appropriate option for your network installation (Ethernet or HPNA).
- 4. <u>Disable DHCP</u>: Turn the knob until the "Configure DHCP" menu is displayed. Press the knob to display the "Configure DHCP" "Enable/Disable" menu. Turn and press to select "Disable" to turn off the DHCP function. Note that the Disable DHCP setting will cause AudioTron to ignore the IP Address, Subnet Mask and Gateway settings assigned by a DHCP server.
- Set the IP Address: Turn the knob until the "Configure IP Address" option is displayed. Press the knob to display the "Configure IP Address" menu. Enter the number you've determined above in step 2 by turning and pressing the knob to advance the numbers. When "Done" is flashing, press the knob to save the changes.
- Set the Subnet IP Mask: Turn and press the knob to select the option "Configure Subnet IP Mask". Enter the number obtained from step 1 for your network's Subnet IP Mask. When "Done" is flashing, press the knob to save the changes. Note that AudioTron is compatible with Class C networks, and may use a Subnet IP Mask between 255.255.255.0 and 255.255.240.
- 7. <u>Set the IP Gateway:</u> Turn and press the knob to select the option "Configure IP Gateway". Enter the number obtained from step 1 for your network's IP Gateway.
- 8. <u>Set the "Sharing" Password (Optional)</u>: If you have password-protected your Shared directories, the same password needs to be entered into AudioTron in order for it to access them. In the Options menu, turn the knob to select the option "Share Password". Press the knob to display the "Enter Disk Sharing Password" menu. Enter the desired Password until the word "Done" is flashing. Press the knob and select "Yes" in the display that follows. Press the knob to save the password. Note that passwords are case sensitive.
- 9. Set the NT User Name and Password (Optional): If you're running an NT 4 or Win 2000 network, the NT User Name and Password should match those set in AudioTron. In the Options menu, turn the knob to select the option "Enter Password for User". Press the knob and the "NT/Windows 2000 User Password" display will appear. Enter the desired Password until the word "Done" is flashing. Press the knob and select "Yes" in the display that follows. Press the knob to save the password. Repeat for the User Name. Note that passwords and user names are case sensitive.
- 10. <u>Re-start AudioTron:</u> After entering AudioTron's network settings, turn off the power switch on the rear panel. Turn the power switch back on. Wait a few seconds, then press the front panel Standby switch. AudioTron will step through its power-on sequence and search for the host computer(s) on the network. It will display how many PC hosts it has located and then search for music files on those hosts, finally reporting the number of music files it has found.



## **Connecting the Audio Outputs**

### Before you begin...

AudioTron includes both analog and digital audio ("S/PDIF") outputs, which operate slightly differently:

- ✓ The digital output supports a fixed number of sample rates that adhere to the S/PDIF standard. Thus, music files that are formatted in non-S/PDIF sample rates will not play out of the digital output. For a list of supported sample rates, see the Appendix called "**Product Specifications**".
- $\checkmark$  The Volume control will not affect the digital output.
- $\checkmark$  On most audio systems, the digital output may have a higher volume than the analog output.

#### To connect AudioTron's analog audio outputs...

Figure 13 Use the included RCA-to-RCA cable to connect the Analog outputs to a stereo receiver.

- 1. Use the RCA-to-RCA cable included with your AudioTron to connect the AudioTron analog outputs to the line inputs on your stereo receiver or amplifier. The line level inputs on your stereo receiver may be labeled AUX, CD or LINE IN. Please refer to your equipment's documentation for details.
- 2. If your stereo system or powered speakers require a 1/8" connection, you'll need to obtain an RCA-to-1/8" adapter to connect AudioTron to the stereo or speakers. This is available from the Turtle Beach web site.
- 3. <u>Connecting the headphone output:</u> AudioTron is also equipped with a 1/4" stereo headphone jack on the front panel for use with headphones.



#### To connect AudioTron's digital audio output...

**Figure 14** Connecting the optical digital output requires an optional fiber optic cable (which may be purchased from the Turtle Beach web site.)

- 1. Remove the plastic covers from the DIGITAL OUT connector on the AudioTron rear panel.
- 2. Connect one end of the optional fiber optic cable (available from the Turtle Beach web site) to the stereo component's Digital Input and the other end to the Digital Out on the AudioTron back panel.



### Audio Troubleshooting Procedure



## Playing Your Music Library with AudioTron

### Song Selection Display

When powered on from the rear panel power switch and Standby button, AudioTron searches for PC hosts on the network and catalogs all of the music files it can find. After it completes this startup routine, the "Selection" menu is displayed, which lets you sort songs by Title (individual song titles), Artist (creator of the song), Album (the name of the CD the song came from), Genre (type of music), and Lists (User-defined Playlists). The entries for these categories correspond to the "tags" created with a PC jukebox program such as AudioStation, Music Match, Media Player 7, etc. as described in the section called "Managing Your Music Library with AudioStation".

Title	Artist	Album	Genne	Lists
Monkey	and the	Hitman		

Figure 15 Pressing the knob selects the item in the top Row. Turning the knob scrolls the item in the second row.

In this example, the word "Title" would be flashing to indicate that the second line is a song from the list of song titles, and turning the knob would scroll though all of the song titles in the library.

### Song Playback Display

1			2
Monkey	and the Hitman		0:33/3:33
Kitsch	In Syc - Bang Bang -	- Pop	1/5
3			(4)

Pressing the PLAY button starts song playback and displays the following information:

① Song Title	The song title appears in this field. If there is no Title embedded in the music file's tags, the song's file name will be displayed.
② Play time/status	Displays how long the song has been playing from the beginning. If the Song's file contained information on its total length, this field will display both the current time and the total time of the Song. If the Song is not playing, this field displays the current status of the Song:
	<b>PAUSED</b> – Indicates that Pause button has been pushed and the song is paused at the current time. Press Pause or Play to resume playback.
	<b>STOPPED</b> – Indicates that the Stop button has been pushed. Press Play to resume playback. Note that there will be a slight delay from the time STOP is pressed until the song stops playing, as AudioTron closes the file on the PC Host.
	<b>BUFFERING xx%</b> - Indicates that the unit is downloading Song data from the network into its internal data buffer.
	<b>MUTED</b> - If the MUTE button is pressed, the word MUTE will flash to indicate playback is Muted.
③ Tags	"Tags" are data embedded in the audio files that provide information about the Song (e.g. song title, artist, album name, genre.) If no tags have been entered for the song, the file name for the song will be displayed.
	AudioTron supports MP3 ID3 version 1.0, 1.1 and 2.3 tag formats, WMA tags and WAV tags created with the AudioStation 4.1 (or higher) included with AudioTron.
	If the song Tags contain more information than can be displayed at one time, the display will scroll in the manner of a "marquee".
④ Queue Status	The current song number and total number of songs in the queue (i.e. the first song in an album that contains 14 songs will display as "1/14")



#### To play a single song...

- Press the knob until the "Title" selection flashes. Turn the knob to select a song title from the song library. (NOTE: Pressing the JUMP+ and JUMP- buttons on the Remote Control will skip to the first song in the next letter of the alphabet, which provides a quick way to scroll through a large library.)
- 2. Press PLAY. AudioTron will transfer a portion of the song file from the PC Host to its internal memory buffer for playback. The percent of buffer being transferred is shown by the "Buffering xx%" indicator. After the buffer is adequately filled, the song will play once, then stop. The "time indicator" on the right side of the display will advance as the song plays. To play the song repeatedly, press the REPEAT button.
- 3. If there are multiple songs with the same name in the library, AudioTron differentiates between them by adding a number in parentheses after the name of the song (e.g., "This Song" and "This Song(1)", etc.).



If AudioTron will not play a particular song, or if the message "CLOSED" appears when the song is loaded, see the Appendix called "Troubleshooting Tips"

#### AudioTron's Internal Song Buffer

AudioTron plays music files by transferring data from the PC to AudioTron's internal memory (called a "buffer"). The music file is transferred as "packets" of data, with the buffer holding enough packets to assure that a temporary loss of data will not cause the audio playback to drop out.

The Options menu "**Buffer Threshold**" determines how much of the buffer has to be filled before the song starts playing. With a lower Buffer Threshold setting, the song will start to play sooner because it will begin at a smaller percentage of buffer filled. With a higher setting, the song will not play until a greater percentage of the buffer is filled. If the buffer threshold is too small, it may cause "dropouts" if increased network traffic causes the buffer to empty before new data arrives.

Note that since MP3 and WMA music files are compressed, they require a smaller buffer than WAV files (which can be up to 10 times larger.) Therefore, WAV files will exhibit a longer delay between the time PLAY is pressed and when the song begins playing.

#### To play songs by a particular Artist...

- 1. Press the knob until the Artist list flashes. Turn the knob to select the Artist Name from the library of artist names. (NOTE: The artist name is part of the "song tag" created by the PC jukebox program used to transfer the song from a CD to your PC Host's hard drive.)
- 2. Press PLAY. The number of songs for the selected Artist will be displayed and the entire list of songs will play once in alphabetical order. To play repeatedly and/or randomly, press REPEAT and/or RANDOM.

#### To play songs from a particular Album...

- 1. Press the knob to select Album. Turn the knob to select the Album name. (Note that the lists of Albums are listed in alphanumerical order by Artist name, not by the title of the Album.)
- 2. Press PLAY. The number of songs for the selected Album will be displayed and the entire list of songs from the Album will play once in alphabetical order.

#### To play songs of a particular Genre...

- 1. Press the knob to select Genre. Turn the knob to select the Genre name.
- 2. Press PLAY. The number of songs for the selected Genre will be displayed and the entire list of songs will play once in alphabetical order.



The list categories "Title, Artists, Albums and Genre" are part of the "song tag" created by the PC jukebox program used to transfer the song from a CD to the hard drive. When an entry from these lists is chosen, AudioTron searches the song library for a song that matches the tag. If a song was entered without tag data, its file name (rather than song title) will appear when the Title category is selected. The file name will not appear when Artist, Album, Genre are selected. For more information on Song Tags, see the section called "Managing your Music Library with AudioStation".



#### To play songs from a PC Play List...

- 1. Play Lists are groups of songs created on the PC using a Jukebox program such as AudioStation. For information on Playlists, see the section called "Managing your Music Library with AudioStation".
- 2. To select a playlist, press the knob to select List. Turn the knob to select the List name.
- 3. Press PLAY. The number of songs for the selected List will be displayed and the entire list of songs will play once in the List order.

#### To refresh AudioTron's internal song and playlists database...

- 1. Press the OPTIONS button to display "Check for new music?"
- 2. Press the control knob to select "Yes". AudioTron will search the network for music files and playlists not already in its local database. If any new music files are found, the titles will be added to the database.
  - The Remote Control "Net" button can also be used to perform this function.
  - The "search for new music" function does not remove songs or playlists that have been deleted from the PC hard drive. It also does not capture new tag information or playlist changes. Refreshing the AudioTron database for these changes requires AudioTron to be powered off and on so that it re-scans the network drives for music and rebuilds its internal song database.

#### To Search for new networked PCs...

When a new PC is added to the network, AudioTron must be powered on with the rear-panel power switch in order to recognize it. To do this, turn the rear panel power switch off and on, wait a few seconds and press the Standby button. This will cause AudioTron to re-scan the network for new hosts and music files.

#### To set the Volume...

Turning the Control Knob while a song is playing (or if the volume buttons are used on the remote) will momentarily display the volume setting. This setting will only affect the analog outputs on the back panel and on the headphones—the S/PDIF digital output volume will not be affected.

The volume setting indicates the "attenuation" of the signal level. A setting of 0dB ("zero decibels") indicates that there is no attenuation (i.e. "full volume") of the signal being sent out the analog outputs. Turning the knob will attenuate the signal by -1dB steps. The volume setting is saved in internal Flash RAM when the Standby button is turned off. When turned back on, the volume will return to the saved setting.



The Volume Control should be left at the 0dB (maximum) setting unless AudioTron is used with headphones or powered speakers that do not have a volume control.

For best fidelity, the volume control on your stereo system or powered speakers should be used to control the playback level.



### Creating a Group of songs

The Group button provides a quick way to create a playlist of songs from the AudioTron front panel or with the remote control.

#### To create a Group of songs ...

- 1. Press the GROUP button to activate Group Mode. Press CLEAR to remove any previously loaded songs from the Group.
- For this example, in the main menu display, select Album by pressing the knob until ALBUM flashes (or by
  pressing the ALBUM button on the remote control.) Turn the knob (or press the NEXT/PREV buttons on the
  Remote Control or the front panel) to Scroll through the list of Albums. In this example, assume we have
  chosen Revolver by The Beatles.



3. Press the "ADD" button to add the songs from this Album to the Group. In this example, 14 songs have been added to the group.



- 4. For this example, assume we selected Sting as an ARTIST in the same manner. Assuming Sting has 10 songs in the library, pressing ADD would add all of these songs to the Group. At this point, there would be 14 + 10 = 24 songs in the Group.
- 5. Now assume we selected a single song by pressing TITLE. Pressing ADD would add this song to the list and there would be 14 + 10 + 1 = 25 songs in the Group.
- 6. At this point, pressing PLAY would start the first song in the Group of 25. Pressing LOOP will cause the group to begin playing again after the last song is over. Pressing RANDOM would play the songs in random order.
- 7. Turning off the GROUP button would return to normal operation. Turning it back on would again load the same 25 songs in the Group.
- 8. Press CLEAR to delete all of the contents in the group and start over. Note that individual songs in the Group list cannot be deleted.



Turning off the AC power to AudioTron will delete the Group contents.

Placing AudioTron in "Standby mode" will not delete the Group.

#### To play the songs in your music library using Group ...

- 1. When powered on from the rear panel power switch, AudioTron loads the songs from your music library into the GROUP.
- 2. Press PLAY to play these songs once from the first to last. Press RANDOM to play all of the songs once in a random order. Press REPEAT to play the songs over again once they've all been played.
- 3. If you've loaded new songs into the Group, you can reload the songs from the music library by powering AudioTron off and back on with the rear panel power switch.



You must first Clear the Group before adding songs to your custom play list, or the songs will be added those already in the Group.



### Using the "Favorites" Remote Control Feature

The "Favorites" feature lets you associate a song title, album, artist, genre or playlist to the Favorites Buttons on the Remote Control so you play them with a push of a single button.

The IR Remote Control includes a set of 20 user programmable buttons, grouped as 16 "FAVORITES" buttons (labeled 1 - 16) and 4 "PRESETS" buttons (labeled A, B, C and D). When one of these buttons is pressed, the current playing song (if any) is stopped and AudioTron will load the lists associated with the button.

## To assign the Favorites and Presets buttons on the Remote Control...

1. Select a List (Title, Artist, Album, Genre, Lists) in the main menu display. In the example below, the song "Monkey and the Hitman" has been selected.

Title	Arti	st	Album	Genre	Lists
Monkey	and	the	Hitman		

 Press the "ADD FAV" button on the remote control and the display will ask if you want to add the selected Song to one of the Favorites buttons on the Remote Control.





- 3. Press one of the 16 "Favorites" buttons or one of the 4 "Preset" buttons on the Remote control. For example, if you press button #1, the # sign in the display will change to a "1", indicating the number of the button pressed. From this point on, pressing Favorites Button 1 will load and play this song.
- 4. To re-assign a song or list to a button that has been assigned, follow the same process to overwrite the previous contents.
- 5. To assign all of the songs from an Album, Artist, Genre or List to a Favorites button, follow the same procedure but choose the category in step 1.



Turning off the AC power to AudioTron will delete the "Favorites" contents.

Placing AudioTron in "Standby mode" will not delete the "Favorites" contents...



## Managing Your Music Library with AudioStation

### Using the Voyetra AudioStation Jukebox Software

The Voyetra AudioStation jukebox program included with AudioTron lets you:

- Play audio CDs from your PC's CD ROM drive.
- Transfer songs from a CD to the PC hard drive in WAV, MP3 or WMA formats (using Windows 98/ 98SE or Me) for use with AudioTron.
- Obtain track tags (CD title, artist, track names, etc.) from the CDDB<sup>™</sup> database using an Internet connection.
- Create custom playlists of music tracks for use with AudioTron.

	Playlist	Ginew Playast		
Prev Prev		Disencel And Peaks The Not Letting Go what loos Asyand (Con- debuilty Clark de Lune Morikey and the Human Morikey and Human Lowe Similar Enough Love Similar Enough	Cheng Commer Cheng Commer Cheng Commer Center Commer Katch In Sync Katch In Sync Katch In Sync Katch In Sync Ronnie Gert Ronnie Gert Ronnie Gert	Wonderla Wonderla Monderla Http://go.to/parace88 Row Ervinderland Row Ervinderland Row Ervinderland Row Ervinderland www.scrintegent.com www.scrintegent.com

Figure 16 The Voyetra AudioStation PC jukebox program lets you manage your music library.

With AudioStation, you can manage and play the music library on your PC using the same type of "selection lists" as AudioTron, including:

- All Tracks (equivalent to "Title" in AudioTron's selection display) Displays all tracks in the music database. In addition to MP3, WMA and WAV files (which are compatible with AudioTron) the All Tracks feature will display CD audio tracks, MIDI files and AVI movie files, which can be played on your PC with AudioStation.
- Albums Displays songs grouped by CD title.
- Artists Displays songs grouped by Artist name.
- Genres Displays songs grouped by Genre.
- User Defined (equivalent to "Lists" in AudioTron's selection display) Displays songs grouped into custom playlists.



AudioStation may be controlled by an optional RF Remote Control unit, which lets you access playlists and control your music library from distances of up to 100' from the PC—even through walls. For more information, please visit the Turtle Beach web site (www.turtle-beach.com)

AudioStation includes comprehensive online help, which contains a Quick Start tutorial along with detailed descriptions of the interface and controls. To access AudioStation Help, launch AudioStation either from the AudioStation desktop icon, or from the Start Menu in Start  $\rightarrow$  Programs  $\rightarrow$  AudioStation  $\rightarrow$  AudioStation 4. Then click on the Help Contents in the program.



### Song Tags (Title, Artist, Album, Genre, etc.)

A song "tag" (also called an "Attribute" or "Track Information") refers to data embedded as a text header in the MP3 or WMA file. The data includes pertinent information about the track, such as artist, title, genre, etc. which can be automatically obtained from the CDDB database by logging onto the Internet before placing the CD in the CD tray. The data can also be entered manually.

When transferring music from a CD to the hard drive using the AudioStation software, the tag information can be viewed in the Track Information dialog, accessed by selecting File  $\rightarrow$  Edit Track Info.



Figure 17 The AudioStation "Track Information" dialog shows the track Tag data.

Unfortunately, there are many versions of tag

formatting, which can lead to incompatibilities among tag data. The proper management of tag data is important for optimum use of AudioTron because it affects how songs are accessed in the main menu. For this reason, it is suggested that the track tag information be carefully checked each time a CD is converted to digital format, so that the tag data will be consistent. For example, it is best to avoid entering artists as "The Beatles", "Beatles" and "Beatles, The", since this would create three separate categories for the same artist and make it difficult to find tracks by that artist.

As long as tags for Genre, Artist, or Album exist within AudioStation's database, you can drag and drop files from the right side "playlist" screen into the appropriate category on the left side "library" screen and AudioStation will change the tag accordingly. This operates like a "batch editor" for tags and is useful for cleaning up inconsistent tags.

For more information on tags, check out the web site www.ID3.org.



AudioTron can display tag information saved in the ID3 version 1.0, 1.1 and 2.3 formats. Tags in other formats may not display properly.

#### **Security Features in WMA Music Files**

The WMA file format provides a "security" feature that encrypts song files so they may be played but not copied. AudioTron cannot play music files encrypted with this security feature.

The security setting in Windows Media Player 7 and AudioStation jukebox programs should be turned off before converting CD tracks to WMA files for use with AudioTron. Once recorded, a song's security feature cannot be turned off. The song must be re-recorded with the security option turned off.



AudioTron cannot play songs recorded with the "secure" feature enabled, so be sure to disable this feature on AudioStation or other jukebox program when converting CD tracks.

#### To turn off the WMA recording security feature in AudioStation...

- 1. Activate the AudioStation "Preferences" dialog by clicking on Options → Preferences.
- 2. Click on the "Record Options" tab
- 3. Select "Windows Media" in the format pull-down menu.
- 4. Un-check the option labeled "Secure my music files when encoding".



### **Digital Music File Formats**

AudioTron plays music files stored in the MP3, WMA and WAV formats.

- WAV format preserves CD-Quality audio, which is sampled at 16 bits 44.1kHz. Although this is the purest form of audio, it also takes up a significant amount of hard drive space (a typical three-minute song consumes more than 30MB of hard disk space.)
- MP3 (MPEG-1 Layer III) format uses a compression process that implements psychoacoustic principles to reduce the file size while preserving a high level of sound quality. Digital music files encoded using MP3 technology ("MP3 files") are very popular on the Internet, due to their combination of good sound quality and small file size (a three-minute song can be reduced to less than 3MB—a factor of 10 reduction as compared to WAV format.)
- WMA (Windows Media<sup>TM</sup> Audio) format was developed by Microsoft as an alternative to MP3 for compressed digital audio. Similar in many ways to the equally common MP3 format, WMA offers equal sound quality in an even smaller file size.

MP3 and WMA compressed audio formats reduce the size of an audio file by removing some of the sounds determined to be "inaudible". Although the playback quality of these compressed audio formats is good enough for most listeners, some audiophiles can hear the difference between compressed and uncompressed audio. For this reason, AudioTron is capable of playing true CD-Quality audio in uncompressed WAV format when used with an Ethernet network.

Playback of uncompressed WAV audio will be most important for audiophiles who can discern the loss of dynamic range and other limitations of compressed audio formats. For these listeners, maximum fidelity will be achieved when playing WAV files through AudioTron's S/PDIF optical digital output.

In most cases, the MP3 or WMA formats offer acceptable listening quality, especially when recorded at the higher sample rate options. However, the following table lists some of the issues to consider when deciding which format to use for storing music files:

WAV format benefits	WAV format drawbacks
Preserves all of the qualities of the original CD recordings by maintaining the original 16-bit, 44.1kHz standard used for CD recordings. MP3 and WMA formats remove audio information that is determined to be "inaudible" in order to compress the file size.	Typically, WAV format does not include song tags as do MP3 and WMA formats. So, AudioTron will only display the file name and can't display or sort songs by title Artist, Album, Genre, etc However, the AudioStation 4.1 program lets you add tag information to WAV files so that they can be sorted and displayed just like WMA and MP3 formats.
The highest fidelity is achieved when using AudioTron's optical digital output with uncompressed WAV format.	WAV files cannot be transferred to portable digital audio players. Typically, these players are only compatible with MP3 and WMA formats.
from your music library (using third-party programs.) Although some programs will create a CD from files saved in MP3 or WMA format, these compressed	WAV format can take up more than 10 times as much hard drive space as MP3 and WMA formats.
formats must be converted to uncompressed WAV format prior to creating the CD. This process will reduce the audio quality of the resulting CD.	AudioTron does not support WAV format on an HPNA network. Ethernet network is required for playback of WAV files.



#### To convert a CD into a digital music file with AudioStation...

- 1. <u>Set the recording format (MP3, WMA or WAV):</u> From the "Record Options" dialog, select "Options → Preferences → Record Options".
  - If you're using WMA format, uncheck the option labeled "Secure my music files when encoding" (AudioTron can't play WMA files recorded in secure format.)
  - Turning off the "Play file while Recording" option will significantly speed up the recording process.
  - Setting the "Quality Level" to a higher number will improve fidelity but produce larger files. Settings of 160kbps for MP3 and 96kbps for WMA should produce good fidelity for most listeners.
- 2. <u>Read the CD tracks:</u> Place the CD in the tray and AudioStation should automatically read the tracks, listed as Track 1, Track 2 etc.. You can enter the tag data manually for each track by highlighting the track, then selecting "File → Edit Track Info...", or you can use the CDDB feature to automatically load the tag data.
- 3. Loading track names with the CDDB feature: If you're logged on to the Internet and have the CDDB feature enabled, the track data should automatically appear after CDDB searches its database for your CD. If CDDB doesn't launch, make sure you have the CDDB feature enabled in the "Options → Preferences → CDDB" dialog box. If it's turned on, try refreshing the CDDB feature by selecting "View → Refresh CDDB Info". If you still have problems, try again later, just in case the CDDB system is temporarily inactive.
- 4. <u>Record the CD tracks</u>: After you're done entering the tag data for the CD, press the AudioStation record button. Any track with a check mark on the left side will be recorded into the format (WMA or MP3) selected in the "Record Options" dialog.

### Creating playlists

A Playlist is a group of music files saved in a special format with the .M3U extension. AudioStation can export M3U playlists for use with the "Lists" menu item AudioTron's main display. AudioTron searches for these M3U playlists in the shared directories where the MP3, WMA and WAV music files are stored, as described in the Appendix "**Shared Directories**".

The default AudioStation playlist directory is C:\My Documents\My Music\AudioStation. If you have M3U playlists from other PC jukebox programs, they may be imported into AudioStation by selecting the "Import Playlist" option from the AudioStation "File" menu. To access playlists with AudioTron, you need only move the files to an AudioTron music directory so that AudioTron may access them when scanning the hard drive for music and playlist data.

#### To create an AudioStation Playlist...

- Click on the AudioStation Music Library tab in the left pane to see a Windows Explorer-style directory tree of the playlists available in AudioStation. Right click on the "User Defined" folder in the Library tree and choose "New Playlist" in the pop-up menu. Alternatively, you can click on the "New Playlist" button at the top of the music library window.
- 2. Right click on the "New Playlist" folder, enter a name for the playlist, (in the same manner as you would rename a directory folder in Windows Explorer.)
- 3. Click on the "All" folder at the top of the Library tree to show the tracks in the music library.
- 4. Drag and drop tracks from the Playlist pane (on the right) to the "New Playlist" folder in the Library tree.
- 5. Click on the "New Playlist" folder to see the contents of your playlist.
- 6. Save the playlist in the directory used for your music files (e.g. \My Music) by selecting "Export Playlist" in the AudioStation "File" menu.

#### To view the Artist, Genre, Album and Playlists in AudioStation's database....

- 1. Select the "Open Playlist" option in the AudioStation "Files" menu.
- 2. Scroll over the "Album, Artist, Genre, User" categories in the menu to see the items in each category.
- 3. Highlight and left-click on the desired selection to load the tracks into AudioStation.



## **Front Panel Reference**

123	<b>4 5</b>	9 0
	Coptons Repeat Group Coptons Repeat Group Coptons Repeat Group Nute Random Add Delete	O Push to Select
	6 7 8	
① Headphone Jack	Drives headphones. Volume is set with the co When headphones are connected, the rear pa output is not affected.	ontrol knob while a song is playing. anel analog outputs will be muted. The digital audio
② Standby button	After turning on the AC power with the rear pa turning the unit on and off.	anel switch, the front panel Standby button is used for
	The rear panel AC switch shuts down the enti panel and certain internal functions so that po	ire unit, while Standby only shuts down the display wer is maintained to internal memory and processor.
	The red light under the Standby button indicated red light flashes when the Remote Control is	tes that the rear panel AC Power switch is "on". The used, indicating that the IR signal was received.
	<b>To Reset AudioTron</b> – Turn the back panel <i>A</i> press the Standby button to turn on the unit. The unit searches for network hosts, songs, et	AC power switch off, then on. Wait a few seconds and This will initiate a complete start-up sequence where tc.
	To "soft" Reset AudioTron – Press the Star there is no sound on the analog line and hear	ndby button off, then on, to reset the audio outputs if dphone outputs.
③ Plavback Buttons	Play – Starts playback of the currently selected	ed Song or Playlist.
	Stop – Stops playback of the current Song or	Playlist.
	Pause - Pauses playback if a Song is playing	and resumes playback if a song is Paused.
	Next >> – Selects the next song in a List. In t	he Select menu, selects the next item.
	<b>Previous &lt;&lt;</b> – Selects the previous song in a	List. In the Select menu, selects the previous item.
(4) Options Button	Activates "Options Mode" where you can sear settings, restore default settings, and more.	rch for new music, change AudioTron network
	See the section entitled "Options Menu" for de	etails.
<b>⑤</b> Repeat Button	Plays songs continuously. The light is on whil	e playback is in Repeat mode.
<sup>6</sup> Mute Button	Mutes the analog and digital audio outputs. T	he light is on while audio is muted.
⑦ Random Button	Plays songs in random order. The light is on v	while playback is in Random mode.
<b>⑧</b> Group Buttons	<b>Group</b> - Activates Group mode for creating a Mode" for details.	quick playlist. See the section entitled "Using Group
	Add - Adds the currently selected song, albur	n, list, etc. to the group.
	Clear – Deletes all songs from the group.	
	The RANDOM and LOOP buttons also work we press RANDOM and LOOP so that all of the sendless loop.	when playing the songs in a GROUP list. You can songs in your Group will play in random order, in an
Infrared (IR) sensor	The infrared (IR) sensor receives commands next to the Control Knob, on the front of the u	from the Remote Control. The IR sensor is located nit.
Control Knob	The operation of the Control Knob depends o described in the various sections of this manu	n the context in which it is used. Functions are all.
	While a song is playing, turning the knob adju	ists the playback volume.
	In certain menu operations, pressing the knot	o initiates a selection.



### **Options Menu**

The OPTIONS button activates the Options Menu display. Turn the Control Knob to scroll through the available menu items and press the knob to select.

<u>NOTE:</u> Any change made to an option listed with an **R** will not take effect until AudioTron is re-booted:

	Check for New Music	Checks for any new music files stored on PC music server (Host PC). Does not search for new host PCs.
	Bass Boost	Activates the Bass Boost control. Turn the knob to set the level in 1dB increments.
	(default = 0)	Bass boost does not affect the S/PDIF digital output.
	Treble Boost	Activates the Treble Boost control. Turn the knob to set the level in 1dB increments.
	(default = 0)	Treble boost does not affect the S/PDIF digital output.
	Display Network History	Displays a series of character strings that indicate what happened when AudioTron logged on to the network. The display strings include:
		Local MAC address = x:x:x:x:x - The local MAC (ethernet) address for AudioTron.
		<b>Local IP Address = x.x.x.</b> – The IP address that AudioTron is currently using. If static IP Addressing is configured, this setting should be the same as the static version. If DHCP is configured, then this is the address that was assigned by the DHCP server.
		<b>Local Net Mask = x.x.x</b> – The net mask that AudioTron is currently using. If static IP Addressing is configured, this setting should be the same as the static version. If DHCP is configured, then this is the mask that was assigned by the DHCP server.
		<b>Initial Search at x days x hrs x mins</b> – Indicates that the first search of the network occurred at this amount of time since the AudioTron was booted.
		Host [hostname] found at IP x:x:x:x – Indicates that the host was found at the indicated IP address.
		<b>Update Search at x days x hrs x mins</b> – Indicates when the last search for new music occurred.
		Share [sharename] has xx new songs – Indicates the number of new songs found on the indicated share.
		[Sharename] - Share Access Denied – Indicates that access to this share was denied because the share password was wrong.
		<b>[Sharename] – Error accessing share</b> – Indicates that there was a non-password related error accessing this share.
		[Hostname] – Access to host denied – Indicates that the NT username and password are incorrect.
		[Hostname] – Error accessing host – Indicates that there was a non-password related error accessing this host
		<b>No Name for host at IP x.x.x.x</b> – Indicates that no name was found for a host found at that IP address, therefore TCP/IP was installed but File Sharing was not installed or not bound to TCP/IP.
R	Configure DHCP (default = Enabled)	<b>Enable</b> – For connecting AudioTron to a network with a DHCP server so that AudioTron will automatically accept a valid IP address from the DHCP server PC.
	()	<b>Disable</b> – For configuring AudioTron with a static IP address as described in the "Set IP Address" option (see below).
		<b>NOTE:</b> If DHCP is Enabled, the settings in Select Network Interface, Set IP Address, Configure Subnet Mask and Configure IP Gateway will be configured automatically. Any manually added settings in these menus will be ignored.
R	Select Network Interface	Ethernet – For connecting AudioTron to a 10BaseT-compatible Ethernet network.
		Phone Line – For connecting AudioTron to an HPNA 2.0 network.
R	Configure IP Address (default = 192.168.0.10)	If DHCP is Disabled, lets you enter an IP address for AudioTron to use on your home network. A typical IP address is 192.168.0.xxx where the xxx setting ranges from 1 – 254 as determined by the Subnet mask (a "Class C" network IP address).
R	Configure IP Subnet Mask (default = 255.255.255.0)	If DHCP is Disabled, lets you enter an IP Subnet Mask that should match the one on your network. A typical subnet mask setting for a Class C network is <b>255.255.255.255.xxx</b> , where the xxx setting ranges from $0 - 240$ and sets the valid starting point for an IP Address in the network. (e.g. 0 signifies a valid IP address range of $1 - 254$ .)



R	Configure IP Gateway	If DHCP is Disabled, sets the IP address of the network Gateway (your host PC). This
	(default = 192.168.0.1)	must match the setting on your host PC.
R	Share Password	Sets a global password for accessing shared directories. If the host PC is running
	(default = none)	Windows 98 or Me, only one (global) user password may be used with AudioTron.
R	NT/Windows 2000 User Name	Sets a "User Name" used when your host PC is running Windows NT 4.0, Windows 2000 or Linux*. Note that the user name is case sensitive.
	(default = atron)	
R	NT/Windows 2000 User Password	Sets a "User Password" used when your host PC is running Windows NT 4.0, Windows 2000 or Linux*. Note that the password is case sensitive.
	(default = atronpass)	NOTE: Passwords are intentionally not displayed on the screen for security reasons.
	Search Whole Share (default = No)	<b>No</b> – Retains the shared-directory restrictions described in the Appendix "Shared Directories", which causes AudioTron to search only in directories with specific names located under a root share.
		<b>Yes</b> – Defeats the above restriction and causes AudioTron to search all shared directories for music and playlist files. Note that this could significantly increase the search time if the number of files in the shared directories is significant.
	Message Time Out	Controls the display time for messages.
	(default = 1 sec)	
	Restore Factory Defaults	<b>Yes</b> – Resets AudioTron to its original factory default settings and discards all user- customized changes. Re-start AudioTron for the default settings to take effect: Turn the rear panel power switch off and back on. Wait a few seconds and press the front panel Standby button. Once the start up procedure is completed, AudioTron will be operating with the original factory default settings.
	Set Prebuffer Threshold	Sets the point at which the song begins to play as the buffer is filled. Smaller setting will
	(default = 1 buffer)	start the song sooner, but could result in audio dropouts. Longer setting will take longer for the song to start as it waits for more of the buffer to be filled, but will reduce dropouts.
R	Update Flash	Updates the internal software ("flash the firmware") from a file on the host PC. See the section entitled "Updating AudioTron's Firmware" for details.
	Button Test Diagnostic	A diagnostic menu that is used for testing the operation of front panel buttons, control knob and remote control.

\* Please note that Voyetra Turtle Beach, Inc. cannot provide technical support for users running Mac or Linux on their host PC(s).



## **Rear Panel Reference**

		$\bigcirc$	23	4	5	678
Turtle Beach AudioTron		ETHERNET	PHONE LINE		ANALOG OUT	
	Ethernet Net to a 10BaseT	work Co Etherne	onnector - Us et network hu	se the include b or switch.	d Category 5 Ether	net cable to connect this jack
	AudioTron wil	l also w	ork with a dua	al speed 10/10	00 hub, but will not	work with a 100baseTX-only
② PHONE	When AudioT a telephone o	ron is co r to case	onnected to a cade a secon	n HPNA phon d AudioTron v	e line network, this via the HPNA conne	jack may be used to connect ection.
③ LINE	HPNA Netwo AudioTron on	rk Con an HPN	<b>nector</b> – Con NA home pho	nect the inclue ne line networ	ded telephone cable k.	e to this jack when using
④ DIGITAL OUT	S/PDIF optical optical	<b>al digita</b> input. C	al audio outp connect with a	ut - Connect t in optical TOS	to powered speaker link cable (not inclu	rs or stereo receiver with an ided).
S ANALOG OUT	RCA Analog line input jack	Line Ou s.	utputs (L/R)	Connect to p	owered speakers o	r stereo receiver with RCA
<b>⑥ AC Power Connector</b>	Insert the fem	ale end	of the include	ed three-pin IE	EC power cord into	this receptacle.
⑦ AC Fuse	Receptacle for	r a 250r	mA Slo-Blo 2	50V mini-fuse.		
	To Replace t	he fuse	:			
	1. Remove	the elec	ctrical cord fro	om the rear pa	nel receptacle.	
	2. Take a s cover wi	mall flat th the so	t-blade screw crewdriver. Ta	driver and inse ake note of ho	ert into notch. Gent w the plastic was a	ly pry out the fuse holder ligned in the holder.
	3. Take out x 20 mm	the old , 250m/	fuse and rep A or 1/4 Amp,	lace with a ne 250V Slo-Blo	w mini-fuse of the e ® UL/CSA cartridge	exact same type and rating (5 e type).
	4. Put the f panel. B	use in th e sure to	he plastic hold o re-insert the	der and press holder in the	the holder back into same way it was of	o place on the AudioTron rear riginally installed.
<sup>®</sup> AC Power Switch	Use this switc (this should o perform a con	h to pov nly be n nplete 'r	wer up Audio <sup>-</sup> ecessary whe eset').	Fron for the fir on you want to	st time, or to turn of completely discon	if all power to the AudioTron nect the unit or you need to
	Once AudioTr be turned on a button avoids AudioTron's to settings.	ron is po and off w the netw emporat	owered on, the with the Stand work search p ry settings, so	e rear panel p dby button. Tu process initiate b it's ready to p	ower switch should rning AudioTron on ed by the "power on olay music with you	be left on and the unit should and off with the Standby " sequence and retains r custom configuration
	If AudioTron i the rear pane	s acting I power	erratically, or switch off and	<sup>.</sup> if you want to d on, wait a fe <sup>,</sup>	o rescan the networ w seconds, then pre	k, "reset" the unit by turning essing the Standby button.



### **Remote Control Reference**



NOTE: The Remote Control functions may be checked by using the Options "Button Test Diagnostic". See the Options Menu section for details. As with the buttons on the AudioTron front panel, most of the Remote Control's buttons activate a single function, while some serve multiple purposes depending on the active display.

#### Buttons that function similarly to the front panel controls:

**GROUP, ADD, CLEAR** (Group Mode controls) – Equivalent to the front panel Group, Add and Clear buttons.

POWER - Equivalent to the front panel Standby button

 $\ensuremath{\textbf{MUTE}}$  – Equivalent to the front panel Mute button. Silences the audio playback.

**PLAY, STOP, PAUSE** – Equivalent to the front panel transport buttons

Equivalent to the front panel previous/next track buttons. When in Select modes, these buttons also scroll through lists in the same way as turning the Control Knob. The scrolling speed will increase as the buttons are held down longer. VOL+ (volume up), VOL- (volume down) – Equivalent to the front panel Control Knob when in Play Mode (Volume Control).

 $\ensuremath{\textbf{RANDOM}}$  /  $\ensuremath{\textbf{REPEAT}}$  – Equivalent to the front panel Random and Repeat buttons.

#### Buttons that are not available on the front panel:

**FAVORITES –** The 16 "Favorites" buttons work in conjunction with the ADD FAV button to quickly activate favorite songs and lists by pressing one of the FAVORITES buttons. See the section Using "Favorites" Mode for details.

**ADD FAV** (Add Favorite): This button is only active in the select screen (Select Mode). It prompts the user to select a favorite slot and saves the current selection type and entry into the Favorites slot you choose. See the section Using "Favorites" Mode for details.

**JUMP +** (jump forward) and **JUMP –** (jump back): Jumps forward or back to the next entry that does not begin with the same character (case insensitive) as the current Entry. Makes it easier to navigate through long lists of songs.

**PRESETS –** These are 4 additional favorites buttons grouped into a separate area for quicker access. Use these buttons for assigning "favorites" you intend to use often.

**TITLE, ARTIST, ALBUM, GENRE, LISTS (**List Selection Buttons) – Equivalent to the categories in the main menu for selecting lists.

**NET** (Network): Equivalent to the "Check for New Music" Options display, which causes AudioTron to scan the network for new music files.

## **Product Specifications**

Ethernet Network Support	Ethernet 10BaseT (10 Mb/s Ethernet) or 10/100BaseT running TCP/IP. Not compatible with networks which support only Fast Ethernet 100BaseTX (100 Mb/s).
HPNA (Phoneline) Network Support	HPNA 2.0 running TCP/IP
Analog Outputs (line level)	Stereo RCA jacks on rear panel
Analog Outputs (headphone)	Stereo 1/4" phone jack on front panel (rear panel analog outputs are muted when headphones are inserted)
Signal to Noise Ratio	91dBA
THD+N	0.02%
Crosstalk	-66dB @ 1 kHz
Analog Line-Level Output Impedance	<1000 ohm
Headphone Output Impedance	<10 ohm
Frequency Response	20 Hz - 20 kHz
D/A sampling rates	8 kHz, 11.025 kHz, 16 kHz, 22.05 kHz, 32 kHz, 44.1 kHz
Volume Control	Variable from -96dB to 0dB in 1dB increments
S/PDIF (Digital Output)	TOSlink Fiber Optic connector for Sony/Philips Digital Interface
	Volume, Bass Boost and Treble Boost controls have no effect on S/PDIF output.
S/PDIF sampling rates supported	32 kHz, 44.1 kHz
Maximum number of song titles in database	More than 30,000 depending upon the of amount of data associated with each song, (e.g. tag data and directory location.)
Dimensions	17 x 1.75 x 10 inches (430 x 44 x 250 mm)
Weight	5.2 lbs. (2.4 Kg)
Power Requirements	90VAC – 135VAC 50/60Hz 250mA max
Remote Control	Requires 2 AAA batteries
Playlist Formats	PLS & M3U: MP3 tags version 1.1 and Version 2.3 formats/ WMA tags/ WAV tags created with AudioStation 4.1 or higher.

#### **Supported Digital Music File Formats**

Format	Network	Bit/Data Rates	Sampling Rates (KHz)
MP3	HPNA & Ethernet	All bit rates up to 320 kbps	44.1/ 32/ 22.05/ 16/ 11.025/ 8 Khz
Unsecure Microsoft WMA (all formats listed are stereo, except where noted)	HPNA & Ethernet	32 kbps 36 kbps 40 kbps 44 kbps 48 kbps 64 kbps 80 kbps 96 kbps 128 kbps 160 kbps 192 kbps	22.05 / 32 / 44.1 kHz (mono) 32 kHz 32 kHz 32 kHz 32 / 44.1 kHz 32 / 44.1 kHz 44.1 kHz 44.1 kHz 44.1 kHz 44.1 kHz 44.1 kHz
WAV PCM (uncompressed)	Ethernet	16-bit stereo	32 / 44.1 kHz (analog and digital outputs) 8 / 11.025 / 16 / 22.05 kHz (analog outputs only)



The SPDIF digital output will only play the 32 kHz and 44.1 kHz sample rates. The analog audio outputs can play uncompressed WAV PCM digital audio files recorded at sampling rates of 8 kHz, 11.025 kHz, 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, and 44.1 kHz. AudioTron cannot play uncompressed WAV digital audio files recorded with a sampling rate of 48 kHz.



## **Appendix A: Troubleshooting Tips**

#### Why does the music sometimes "skip" when playing?

Under conditions of extremely heavy use, your network might be unable to provide an adequately sustained quantity of digital audio data to the AudioTron while playing music. For instance, if many users are transferring files on the network at the same time, or if the music server PC is being used for a high-overhead task such as playing a PC game, the music server PC might put off the task of sending music over the network. If this happens for a period of time that causes the AudioTron's internal music buffer to become empty, it is possible for the music to skip due to data loss. To reduce the possibility of this, try the following:

- ✓ Minimize usage of the music server PC while AudioTron is accessing music files stored there.
- ✓ Use a dedicated PC for music storage so it will not be used for other tasks while playing music. See the section called "AudioTron Music System Configurations" for details.
- ✓ Try a larger buffer threshold to allow more buffer to be filled before the music starts playing. See the Options Menu section called "Set Prebuffer Threshold".
- ✓ If you're using WAV files... Try using MP3 or WMA instead. WAV files use uncompressed data and therefore require as much as 10 times more data to travel over the network than do MP3 and WMA files. Also, WAV files should be used only with Ethernet networks.
- ✓ If you're running an HPNA network... Be sure you do not have a line filter on the PC's HPNA interface or the AudioTron's HPNA connector. Also, if the PC has a modem, try connecting the HPNA interface and modem to the phone line with a splitter, rather than in series with each other. See the section "Installing AudioTron on an HPNA Network".
- ✓ If only certain songs skip, try playing them on your PC with AudioStation to see if the song is damaged. If it skips on the PC, it will also skip on AudioTron.

# Why won't AudioTron play certain songs? Why do some songs display the message "CLOSED"?

- ✓ AudioTron will not play songs that are saved in "secure" format, which is an optional setting used by PC jukebox programs that can record in WMA format. Check to see if the song is set to "secure" and if so, use the jukebox program to re-record the song from the CD.
- ✓ Some MP3 and WMA files have odd sample rates that may not be compatible with AudioTron. If the song was obtained from the Internet, it is possible that it was created in one of these nonstandard rates and is not recognized by AudioTron. This is usually not a problem with songs created on the PC with a jukebox program, such as AudioStation, from a CD.
- ✓ Some MP3 files have large amounts of tag data embedded in the "header file". This data can include photos, artist information, and other information relating to the composition. AudioTron might reject music files that have excessive data in the headers.

# Why don't some songs play on the S/PDIF digital output, but do play on the analog outputs?

- ✓ Audio will only play through the optical S/PDIF output if the digital audio file was stored using one of the standard S/PDIF sample rates of 32 kHz or 44.1 kHz. AudioTron does not support playback of uncompressed WAV files recorded with a sampling rate of 48 kHz. See the Appendix called "**Product Specifications**" for details on supported sample rates.
- ✓ When converting your CD collection to the PC hard drive we recommend that you leave your CD tracks at the 44.1 kHz sampling rate used on the CD itself. Re-sampling to a different



sampling rate usually results in decreased sound quality and may be incompatible with the SPDIF output.

✓ Songs downloaded from the Internet from an unknown source may not have compatible SPDIF sample rates and therefore might only play out of the analog outputs.

#### Why is there sometimes a delay between the time I press the Play button and the time the music starts to play?

- ✓ When you press the "Play" button, AudioTron must first download a portion of the song file from the PC before it can start the music. Therefore, there will be a short delay caused by the digital file stream being transferred from the PC to the AudioTron. This is indicated by the message "Buffering" on the Display Panel when the track is first selected.
- ✓ Try changing the "Pre-buffer threshold" as described in the Options Menu section. A shorter threshold will cause the song to start playing sooner, but could result in audio dropouts.
- ✓ Because they are not compressed, WAV files require more data to be transferred before playback can begin, and therefore will exhibit a longer delay than WMA and MP3 files.
- ✓ If the PC on which the song resides is in "energy-saving" mode and has been idle long enough for the hard drive to shut down, there will be an extra delay after pressing Play while the hard drive starts up and begins to access the song file.

#### Why can't AudioTron find my music files?

- ✓ Make sure your PC is powered on. If it is, then make sure the PC and hard drive are not set to "power down" after a period of non-use. The control panel "Power Management" icon launches a dialog box that will show how the power-save features are set. If your hard drive or system is set to shut down after a period of time, it will be inaccessible to AudioTron.
- ✓ Make sure your music files are located in shared directories with the proper names. Also, check the password setting on the shared directories. If you have a password set, then it must also be set on AudioTron. Also check that "file sharing" is set in the network control panel.
- ✓ If you're using a LinkSys Etherfast Cable/DSL router, check that the firmware is version 1.37 or higher (see the manual on how to do this.) Firmware versions lower than 1.37 may have a problem providing DHCP service and IP Address access to AudioTron if the Linksys is used as a hub for your network.
- ✓ AudioTron can't play WMA music files with the "security" option set. Since this is the default setting in AudioStation and Windows Media Player 7, it may be that you've transferred your CDs to the hard drive in "secure mode" and AudioTron can't access them.
- ✓ If your Host PC is running "firewall" software, it must be set to "pass" AudioTron's IP Address or it will be treated as an "unauthorized user" and be blocked from accessing the PC.

#### Why does AudioTron display "No Hosts Found" when first turned on?



AudioTron's "Display Network History" Option can be used to check many of the network settings. See the "Options Menu" section for details.

When powered up from the rear panel power switch, AudioTron will search the network for hosts after the Standby button is pressed. If it does not find a host after searching for two minutes, it will display "**No Hosts Found**". If this occurs, check the following:

- ✓ Reconnect the network cable to make sure it "clicks" when inserted.
- $\checkmark$  Try another network cable to make sure the problem is not due to a defective cable.



- ✓ Make sure your PC is powered on.
- ✓ If you're using DHCP, make sure that only one computer is configured as a DHCP server. If you are using a "smart" hub that acts as a DHCP server, make sure that none of the host computers are configured as DHCP servers.
- ✓ If you're using Static IP, check that AudioTron's IP address settings don't conflict with another PC or another AudioTron on the network. See the Winipcfg section in the "Network Basics" Appendix for details.
- ✓ If your PC is running "firewall" software, it should be configured to pass AudioTron's IP address. Check the software manufacturer's instructions on how to set this.
- ✓ If you're using a LinkSys Etherfast Cable/DSL router, check that the firmware is version 1.37 or higher. Firmware versions lower than 1.37 may have a problem providing DHCP and IP Address access to AudioTron if the Linksys is used as a hub for your network.

#### If you're using an HPNA network...

- ✓ Make sure AudioTron is connected to the same phone line as your HPNA network. Try hooking up two phones to the jacks you're using for AudioTron and an HPNA-connected PC. If you can't talk on the two phones using the same jacks and cables, then the HPNA network won't be able to communicate between the PC and AudioTron.
- ✓ If you have DSL service, make sure the DSL line filter is not between AudioTron or your PC's HPNA interface or it could affect the HPNA network signals and cause performance problems.
- ✓ Do not connect a telephone line filter between AudioTron's HPNA jack and the phone jack. Transient protection is built into the AudioTron phone jack, so an external filter is not necessary.

#### Why do some song titles come up twice in the display?

- ✓ Two songs with different file names but the same Title tag information will be displayed as the same song twice (because the tag information for "Title" is the same.)
- ✓ A song with the same title saved in different formats (e.g. WMA, MP3 or WAV) will display in all of the formats as different songs.
- ✓ If, after checking your song library to confirm there's only one version of the song, try resetting AudioTron with the rear-panel power switch. This will reset the internal memory and cause it to re-scan the network for songs.
- ✓ Nested shares can also cause double-occurrences. For instance, if songs are stored in C:\My Documents\My Music and both the C: drive and \My Music are set as shared directories, the music files in \My Music might be displayed twice.

#### Why doesn't AudioTron work with my Router/Hub?

Some router/hubs need a firmware update to operate properly with AudioTron:

- SMC Hub: Version 1.8x firmware works with AudioTron using Static IP addressing. It works intermittently as a DHCP server—sometimes AudioTron finds a host but no host name and it often cannot find files on shared PCs. The firmware update to 1.90 seems to correct the DHCP server and file share problems and can be found on the SMC web site: www.smc.com.
- Linksys 4 Port Router/Hub: Version 1.35 firmware works with AudioTron using Static IP addressing and intermittently as a DHCP server. Sometimes it finds a host but no host name and it rarely can find files on shared PCs. The firmware update to v1.37 corrects this and is available on the Linksys website www.Linksys.com.



## **Appendix B: Network Basics**

Many books have been written about the subject of networking. Therefore, this appendix is only intended to provide a brief overview of how AudioTron works in a home network environment.

### Overview of Home Networks

A Home Network lets you transfer files between PCs, share hardware (e.g. printers, scanners, etc.) and share an Internet connection among several users. The rate at which data is transferred on the network is measured in Megabits per second ("Mb/s").

If you don't have a network, you can set one up with a network starter kit, which typically includes all of the hardware and software you'll need for a small network. Be sure to get a kit that supports the Windows Plug and Play (PnP) standard, which makes it a lot easier to install the driver software.



AudioTron is compatible with Ethernet or HPNA (Home Phone Line) network technologies. Wireless and power line networks are not compatible with AudioTron.

#### HPNA (Home Phone Network Alliance) Networks

An **HPNA** network is easy to set up because it uses standard analog phone lines. So in most cases you won't have to add wiring to your home. There are two versions of HPNA:

- HPNA 1.0 transfers data at a maximum rate of 1 Mb/s
- HPNA 2.0 operates at rates up to 10 Mb/s.

AudioTron is designed to work with HPNA 2.0, and will not work reliably on HPNA 1.0. Although HPNA does not require new wiring, it transfers data at a slower rate than Ethernet and the network components can be more expensive.

An HPNA network does not affect your phone line or Internet connection. You can transfer data on the network and make phone calls at the same time, even though the network and your phones are using the same wires. HPNA is incompatible with digital phone lines that are sometimes used with multi-line phone systems.

You can find out more about HPNA by visiting http://www.hpna.org.

#### **Ethernet Networks**

Ethernet is a well established networking standard, so it has a wide variety of components that are relatively inexpensive. Like HPNA, there are two types of Ethernet:

- **Regular Ethernet** (referred to as 10BaseT) runs at 10Mb/s.
- **Fast Ethernet** (referred to as 100BaseTX) runs at 100Mb/s.

AudioTron is compatible with 10BaseT Ethernet and is incompatible with networks that can run only 100BaseTX Ethernet. Most Ethernet networks will automatically switch between these two speeds (referred to as "10/100BaseT") so running AudioTron on a 10/100BaseT is not a problem.

A major benefit of Fast Ethernet is that it transfers data at speeds as much as 10 times faster than HPNA. Ethernet also supports sophisticated networked peripherals, such as network drives, intelligent switchers, etc., however, it requires special cable (called "CAT-5") and devices called "Hubs" for multiple connections. Many computer stores have inexpensive hubs and cables in fixed lengths with connectors already mounted on each side, making it relatively easy to wire an Ethernet network in your home.



#### Should you install an HPNA or Ethernet Network?



The increased speed of an Ethernet 10/100BaseT network is not necessary for operating your AudioTron (except in the case of WAV file playback.) However, it does improve file transfer speed between PCs in your network, which can improve network performance.

If you don't mind setting up your home with special wiring and you want the added benefits of faster data transfer, then Ethernet is a better choice for networking. If you want to set up a network quickly and easily, then HPNA will handle most tasks and is compatible with AudioTron.

Setting up either type of network will require a Network Interface Adapter (NIC), which is available from several manufacturers as cards that install inside your PC, or external adapters that connect to a USB (Universal Serial Bus) port.

### **Network Terminology**

#### **TCP/IP Network Protocol**

The "language" used to transfer data between devices in a network is called the "network protocol" and is referred to with acronyms such as TCP/IP, IPX/SPX and NetBEUI. AudioTron uses **TCP/IP** (**Transmission Control Protocol/Internet Protocol**) to communicate over a network.



If your network isn't set up using the TCP/IP protocol, AudioTron won't be able to play music from the PC hard drives.

## To check if your network is running TCP/IP in Windows 98...

- 1. Launch the Control Panel (Start  $\rightarrow$  Settings  $\rightarrow$  Control Panel).
- 2. Double click on the Network icon to launch the Network Dialog.
- In the Network Dialog, find the listing for your Ethernet or HPNA network interface card (NIC). Make sure it shows TCP/IP routed to the NIC and that File Sharing is enabled.
- If TCP/IP is not installed, refer to the Windows Help for instructions on how to set up the network with TCP/IP.



#### IP (Internet Protocol) Addresses and Sub-net Mask

An **IP** Address is the number assigned to each device on a network running TCP/IP protocol. A **sub-net mask** is used to derive the address of the entire network.

Think of the IP address as a "phone number" of each device in the network. Within the same area code, no two people have the same phone number. If two calls are made to the same number at the same time, both callers will get a busy signal and no communication can take place. So it is with IP Addresses; each computer on a network must have its own unique **IP Address** ("phone number") and the network must have its own area code, which is derived from its **Sub-net Mask**.

AudioTron is compatible with "**Class C**" networks, which uses a special type of addressing that is related to the Sub-net Mask. An explanation of Class-C networking is beyond the scope of this manual.



#### Setting up an IP Address on AudioTron

To avoid conflicts with other devices on the network, AudioTron can be assigned an IP address that's about 10 digits higher than the IP address of any other device on the network (keeping in mind that the last number in the IP address cannot exceed 254.) For example, if you find that the highest IP address for all of the PCs on your network is 192.168.1.105, then a good address for your AudioTron would be 192.168.1.115. If you connect a second AudioTron it could use the IP address 192.168.1.116, a third AudioTron could use 192.168.1.117, and so on. The highest valid number would be 192.168.1.254.



AudioTron's "Display Network History" Option can be used to check many of the network settings. See the "Options Menu" section for details.

#### DHCP (Dynamic Host Client Protocol) Server

The easiest way for a device to get an IP address is to be automatically assigned one by another computer. This is accomplished using a service called **DHCP**, with one of the computers on the home network functioning as a "**DHCP Server**". With DHCP, one of the devices in the network (the "DHCP Server") automatically assigns IP addresses to every device on the network, so you don't have to do it manually.

The most common way to implement DHCP is to configure a PC as a DHCP server for the network. To do this, you'll have to refer to a networking manual because it's beyond the scope of this manual. There are also Cable/DSL Router boxes that can act as DHCP servers.

If you have a Cable/DSL Router installed on your network, you should use only the Cable/DSL Router box as the DHCP server, not a PC. A network can have only one DCHP server.

#### **Firewalls**

A Firewall is special "security" software that keeps unwanted outsiders from breaking into your network. Firewalls are primarily used to prevent "hackers" from accessing your PC hard drive while you're on the Internet. For example, if you're accessing the Internet from a DSL or Cable modem which maintains the same IP Address to the outside world, it might make it easier for hackers to return to the same address until they've figured out a way to "break in".



If a firewall is running on a network PC that contains music for AudioTron, the firewall should be set to pass the AudioTron's IP address. Otherwise, it will treat AudioTron as an unauthorized "user" and prevent it from accessing music files in the PC's Shared directories. If this is the case, follow the instructions supplied with your firewall product.

#### Passwords

AudioTron uses two kinds of passwords. One is for protecting "shared directories" on Windows 98/Me and the other is used in conjunction with a network running on Windows NT or 2000.

AudioTron can save only one password, so you can only use a single password to protect all your shared music directories in Windows 98/Me. When password protecting your shared directories, set the password in the AudioTron Options "Share Password" setting, as described in the "**Options Menu**" section.

AudioTron also requires a password if your music server is running Windows NT or 2000. These Network Operating Systems treat all devices accessing the PC as a "User". Each user requires a Username and User Password, so AudioTron will need one as well. User names and passwords are set in the Windows Network control panel" for the music server PC, and in the Options menu in AudioTron.



Passwords are case sensitive! The password "MYPASS" is a completely different password than "MyPass" or "mypass". It is usually best to make your passwords with all lower-case letters.



### Checking Windows 98 Network settings with "Winipcfg.exe"

Windows 98 includes a network diagnostic program called **Winipcfg.exe** which may be run from the Windows "Start" menu ("Start  $\rightarrow$  Run  $\rightarrow$  Winipcfg"). This program may be used to find the IP Address, Subnet Mask, and other relevant TCP/IP settings for each PC on your network so that you can pick appropriate settings for AudioTron.

When the dialog box appears, click on the "pull down" menu to select your network interface card (in this case an Intel 82557-based Ethernet PCI card). Then note the



IP Address, Subnet Mask and default Gateway settings. The IP address setting for AudioTron should not conflict with the IP addresses for any of the PCs on your network. The Subnet Mask and Default Gateway settings on AudioTron should match the settings on your network PCs.

If your network is running a DHCP server, the IP Addresses will be assigned by the server. You can reassign the IP address by pressing the Release All button, followed by Renew All. Typically, this would be done on each PC when you add a new PC to the network. More information on this procedure can be found in the Windows Help file, or in a Windows reference manual.



In Windows NT and 2000, the utility IPCONFIG.EXE may be run from the DOS prompt to obtain the IP configuration settings.



## **Appendix C: Network Troubleshooting Procedure**

Before following this procedure, please refer to the section called "**Connecting AudioTron to your Network**" to check for the most common network issues.





### Using the AudioTron Setup Utility

The AudioTron Setup Utility (run from the AudioStation CD) lets you determine if AudioTron is connected to your network and if PCs on your network contain music accessible to AudioTron.

#### **Opening Screen**

The Opening Screen checks the number of network adapters installed on your computer. If no network adapters were found, the screen indicates that the test cannot be run. If at least one network adapter is installed, the screen looks like the illustration:

You can choose to create a detailed LOG file as the test is running (default setting). If the box is not checked, the program creates a simplified LOG file.

#### Network Test Screen

The top section of the Network Scan screen lists

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Turtle Beach	
and the second	Directo o defended LUIS Me an the fank in running

Figure 18: Opening Screen

the network adapters found on your PC, while the bottom section lists the devices found on the network (PC's, AudioTrons, Routers, Hubs, and any other device with an IP address.)

#### **Network Adapters Window**

The top section shows the network adapters found on your PC. The second column indicates if the adapter was tested. The network adapter types include:

- Dialup: Modem or other dialup adapter. (Dial-up adapters, will be "Skipped" because AudioTron does not connect to a Dialup adapter.)
- Static IP: If the TCP/IP property for the adapter has a manually specified IP Address
- DHCP: If the TCP/IP property of the adapter obtains an automatic IP Address from the server.
- Auto IP: It is recommended that you convert this adapter to use static IP addressing.

The third and fourth columns show the Server's IP Address, subnet mask and DHCP settings.

#### To run a network scan...

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- Click to highlight the HPNA or Ethernet adapter connected to the AudioTron network. 1.
- Specify the IP range to test by setting the numbers in the IP controls. (It is recommended that you leave 2. these numbers unchanged so your entire network is tested.) Note that only the forth (the right most) entry in the IP control is editable. The first three always match the IP Address of the adapter. The minimum range is 0 and the maximum range is 255. On some adapters, the range is any number between these two. The Default range depends on your adapter and server. If you select a "Dialup" adapter or "Auto IP Server", then these controls become read-only and the "Start Test" button is disabled.
- Click on the "Start Test" to run the network test for the highlighted adapter. 3.

While the test is running, a progress bar shows each node as it is being tested.

#### **Network Nodes Window**

After all the nodes are tested, the bottom window lists the node addresses assigned to peripherals (e.g. a PC, AudioTron, a print server, hub, router, etc.) The columns include:

- Node Address: The address of each node.
- Host name: The name assigned to the PC at the node address.
- AudioTron Detected: Set to "Yes" if AudioTron is detected on the node.
- MAC Address: The network adapter ID on the node.

Note that columns can be sorted by clicking on the heading. A second click sorts in descending order.

#### Shared Directories Test Screen

The Shared Directories Test finds music files that are accessible to AudioTron, per the requirements described in the Appendix "AudioTron Shared Directories Requirements".

#### To scan a PC for Shared Directories...

- In the Nodes Window, double click the PC Host name on which to search for shared directories. Or, highlight the PC Host in the list, then click the "Next" button. (Note: If the PC does not have "File and Print Sharing" enabled, or does not have any shared folders, an error message will appear.)
- 2. On the Shared Directories screen, click on the Configure button to set the drives and file type to search. (*Note: For servers, the "Check Hard Drives"* and "Check CD-ROM drives" are disabled.)
- 3. Press the "Start Test" button, to begin the scan.

After the test is completed, a list of directories with music files is displayed, showing:

- Paths to the directory
- Drive type
- Number of music files found in the directory
- Whether or not the files are accessible to AudioTron (whereby a "No" indicates that the files in the directory are not accessible by AudioTron.)
- The status bar shows the total number of files found, which is sum of the "Files in AudioTron path", and "Files not in AudioTron path".
- For servers, the total number of files is the number of files found in shared folders, not necessary the number of files on the system. In order to get the total number of files on a server, all the root directories on that server must be shared.

To sort a column, click on the heading.

To view the music files in a directory, Double click on a directory name to list the music files in that directory.

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Node Address 1152:168.1.1 1152:168.1.108 1152:168.1.108 1152:168.1.100	Flock Masse C16 3.0 AUDIOTRO STAPI-GATE	NUCO	No No No Yes No	oli 28 / 190 08 / 28 / 190 08 / 94 / 200 08 / 94 / 200 08 / 98 / 27 / 0	655470 94642 90916 615-05	
Node Addees (152:108:1.1 (152:108:1.108 (152:108:1.108 (152:108:1.100	Hed Mase CHELO AUDIOTRO STAN-GATT	NIN L	No No No Yes No	01.31-71-0 01.31-71-0 01.01-02-0 01.01-22-0 01-95-27-0	66.70 948.42 948.42 949.15 618.02	

Figure 20: Node list after running test.

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DIMy MuschMP2NI about Prainter Heavy IL .	Red Drive	10	Vee	
D Wy Must M*Sube Cooker/Eache	Fload Drive	10	Yes	
D-WyMaic/MP3/The Whit/Thity/Year	Freed Daver	12	Yes	
Dr.Wy Maa2/MP3/Die Wee/Tring/rises	Red Drye	21	Yes-	
D My Musch M*3 The When Thirty Years	Fixed Drive	25	Yes:	
Dr.W.p.Marie/MP/SiTha Vihe/Thity/Years	<b>Pood Dirve</b>	25	Yes	
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Figure 21: Directories list after running scan.

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SONG & DATE	INP3	TOUTIES	MP2 Fortual Sou.	01/11/11/12/1W#	
STUDED DAL	1475	1287805	MPS Formal Solu-	01/11/01/121104	
ETERHINO BULU	14973	594548	MPS Format Son.	01/11/11 1213AM	
- 130 FMD/vE	HP2	12005918	MP2 Format Side	01711/01121408	
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Figure 22: Viewing the songs in a directory



#### Viewing the Test Results

Clicking the "Next" button on the Directory Scan Screen to view a summary of the test results:

- The "View Detailed Result" button is shown if the check box "Create a detailed LOG file as the test is running" is checked on the Welcome screen. Click on this button to view the detailed results of the errors that occurred while the test was running.
- 2. The "View Results" will display the normal test results.
- 3. The "E-mail Results" launches your e-mail application, and attaches the results of the test to your message.
- 4. Click on "Finish" to terminate the application.

## If the diagnostics did not detect AudioTron on your network...

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✓ Make sure your network adapter drivers are installed properly by double-clicking on the

"System" icon from the Windows control panel. Click the "Device Manager" tab. Double click on "Network Adapters", then select the adapter AudioTron is connected to from the list and click on the "Properties" button. Check the status of your device. If any problems are displayed, check your adapter documentation on how to fix them.

- ✓ Check that your adapter settings are set properly from the network neighborhood by doubleclicking on the "Network" icon from the Windows control panel, select the adapter AudioTron is connected to, and view its properties. In the "Bindings" tab, make sure that the TCP/IP option is checked. If TCP/IP is not even available, you need to install is. Check your adapter documentation on how to install TCP/IP for your adapter. Restart your computer if you were prompted to do so.
- ✓ If your network adapter is setup to use a DHCP server, make sure AudioTron is set to use DHCP. Restart AudioTron if you made any changes.
- ✓ If your network adapter is set to use static IP, disable DHCP setting in AudioTron, and set the IP address and subnet mask to match those of your adapter. Restart AudioTron if you made any changes.

#### If the diagnostic detected AudioTron, but AudioTron can not find your music files...

- ✓ Double click on the "Network" icon in the Windows control panel, click the "<u>F</u>ile and Print Sharing…" button, and check the "I want to be able to give others access to my files." Restart your computer if you were prompted to do so.
- ✓ Double click on the "Network" icon in the Windows control panel, click on the "Identification" tab, give your computer a name and workgroup. Restart your computer if you were prompted to do so.
- ✓ Double click on the "Network" icon in the Windows control panel, click on the "Access Control" tab, click on "Share-level access control" radio button. Restart your computer if you were prompted to do so.

#### If you're not sure what kind of a server you have, DHCP or static IP

- ✓ Check the adapter list in the diagnostics, for each adapter it displays the "type". The type field could be one of four types:
- ✓ Dialup, this is your modem, AudioTron can not communicate with this adapter.
- ✓ Static IP, your adapter is using static IP. If AudioTron is connected to this adapter, set AudioTron to use IP address www.xxx.yyy.zzz, and subnet mask aaa.bbb.ccc.ddd. www.xxx.yyy should be the same as the first three numbers your adapter is using. zzz should

Figure 23: Test results screen.

be a unique number between 2 and 253, the default value in AudioTron is 10. The subnet mask (aaa.bbb.ccc.ddd) is usually 255.255.255.0 for most static IP adapters. Restart AudioTron if you changed the settings and then run the test again.

- ✓ DHCP, your adapter is using a DHCP server. If AudioTron is connected to this adapter, confirm that DHCP mode is enabled in AudioTron options menu. There is no need to assign any IP address or sunbet mask, your DHCP server assigns these values. Restart AudioTron if you changed the settings and then run the test again.
- ✓ Auto IP, if AudioTron is connected to this adapter, please check your documentation for instructions on setting up the DHCP server, or use static IP addressing.

## If AudioTron is connected directly to your computer using an Ethernet adapter or an HPNA card (Win98 and Win ME only)...

- ✓ Make sure TCP/IP is installed for your adapter: Double click on the "Network" icon in the Windows control panel. In the installed network component list box, search for "TCP/IP -> *your adapter name*". If TCP/IP is not installed, click on the "Add" button, select "Protocol", then click on "Add" again. Select "Microsoft" from the list box on the left and select "TCP/IP" from the list on the right. Click the "OK" button. Restart your computer if you were prompted to do so.
- ✓ Make sure "Client for Microsoft Networks" is installed: Double click on the "Network" icon in the Windows control panel. In the installed network component list box, search for "Client for Microsoft Networks". If "Client for Microsoft Networks" is not installed, then click on the "Add" button, select "Client", then click on "Add" again. Select "Microsoft" from the list box on the left and select "Client for Microsoft Networks" from the list box on the right. Click the "OK' button. Restart your computer if you were prompted to do so.
- ✓ You need to set up your adapter to use static IP addressing. Double click on the "Network" icon in the Windows control panel, then select "TCP/IP -> your adapter name" component, and click on "Properties". In the "IP Address" tab, select "Specify an IP address" radio button, and type "192.168.0.1" as the IP address, and "255.255.255.0" as the subnet mask. In the "Bindings" tab, make sure "Client for Microsoft Networks" and "File and printer sharing for Microsoft Networks" are checked. Click the "OK' button. Restart your computer if you were prompted to do so.
- ✓ In AudioTron options menu, disable DHCP, and set the IP address, and subnet mask as explained above.



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## **Appendix D: Shared Directories**

The directories on your PC's hard drive can either be "shared" or "not shared". A "shared" directory is available to other users in the network, while an un-shared directory is accessible only on the PC where it resides. By limiting the extent to which other users can access your networked computer's File System (directories and files), sharing lets you keep your files safe from unauthorized access and accidental modifications by other users.

#### To check if your network is set for File and Printer sharing in Windows 98...

- Launch the Control Panel (Start → Settings → Control Panel). Double click on the Network icon to launch the Network Dialog.
- 2. In the Network Dialog, highlight the listing for your Ethernet or HPNA network interface card (NIC) and click on the File and Print Sharing button.
- 3. In the dialog box that appears, check the options "I want to give others access to my files".
- 4. Close all of the dialogs.

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- In the Windows Explorer directory window, right click on the directory name and select the "Sharing" option from the menu. If there is no "Sharing" option, see the above step to check for File and Printer Sharing settings in the Network dialog.
- From the Share Properties dialog, Select "Shared As". The "Share Name" is the name of the subdirectory you're setting as a "shared directory". Your music directories should be under this shared directory, so they will also be shared.
- 3. For "Access Type", select "Read Only".
- 4. Press "OK" to exit the dialog.

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You can check how drive shares are set up by viewing the drive from a remote PC in the network using "Network Neighborhood" ("My Network Places" in Windows Me/2000). Only directories configured as "shared directories" will be accessible from the remote PC.

You can also run the AudioTron Setup Utility to view shared directories.



### Song Directory Troubleshooting Procedure

Your digital music files must be located in directories called \**Music**, \**Audio** or \**My Music** (with a space in between "My" and "Music") under a "shared" directory. The AudioStation CD installs sample music files under the proper directory names, however the share setting must be done manually, as described in the section "**AudioTron Shared Directories Requirements**". Before proceeding, be sure to install the sample music files and configure the directory share.





### AudioTron Shared Directories Requirements

When AudioTron is booted, it first searches the network for Host PCs. It then searches for music files (MP3, WMA and WAV) and playlists (M3U and PLS) in directories named \**My Music**, \**Music**, \**Audio** and \**My Documents** \**My Music** that reside under a shared directory.



AudioTron does not search the root shared directory for music and playlist files. Only the properly named sub-directories under the root are searched. This restriction is imposed in order to accelerate the search for music files on large hard drives and multiple PCs.

For example, consider the case where drive C: is shared. If AudioTron were to look in the root share (in this case C) as well as in every directory below the root share, it would search the entire hard disk for music files. A large hard disk full of data, including typical installations of Windows, Microsoft Office and other programs, would take a very long time to search from one end to other. For this reason, AudioTron ignores the root and instead looks for subdirectories with specific names under the root so that the search time is significantly reduced.

Once it completes the search, AudioTron keeps a local database of the file names in its internal memory. That way, it does not have to search the drives each time a song list is requested. If more songs are added later on, the "Search for New Music" menu in the Options display can be used to add only the new file names to AudioTron's local directory, which saves the time of logging all of the music files it already knows about. If songs are deleted from the network drives, AudioTron must be re-booted in order to delete the files from its local database.

In the following examples, AudioTron would find music stored in the shaded directories:





### Bypassing AudioTron's Shared Directory Restriction

The Options menu selection "Search Whole Share" provides a way to defeat the "shared directories" restriction so that *any* directory set as a share will be searched for music and playlist files.

Note that if the shared directories contain a large number of files, this option could significantly increase the search time. For this reason, it is suggested that it only be used in cases where AudioTron cannot find music files even though they are assumed to be in the correct directories. For best performance, once the files are found, they should be moved to the restricted directories and the option should be turned off to enable the shared directory restriction.

#### To bypass the Shared Directory Restriction...

- 1. Press the Options button and turn the knob to select "Search Whole Share".
- 2. Turn and press the knob to select "Yes".
- 3. Press the Options button to exit.



### Appendix E: Updating AudioTron's Firmware

AudioTron contains a microprocessor with two types of memory:

- **Random Access Memory (RAM):** Used for temporary data storage such as song names, network settings, Group settings, audio buffers, etc.. This type of memory loses its data when the main AC power switch is turned off. This is why, for example, AudioTron has to re-scan the network for songs each time the rear panel power is turned off.
- FLASH Memory: Used for storage of program data, referred to as "Firmware". The FLASH RAM does not lose its data when the main AC power is turned off and can be re-programmed with new firmware from the Options menu setting called "Update Flash", as described below.

Turtle Beach intends to periodically release new updates for the AudioTron firmware in order to implement feature enhancements, bug fixes, and operational modifications.

#### To update AudioTron's firmware...

1. Press the Options button to display the version number of the firmware. The display will look similar to the following illustration, with the version number shown on the top row:



2. After checking the firmware version number, log on to the Turtle Beach web site to check for firmware updates. The URL for AudioTron Firmware & Software Updates is:

http://www.turtle-beach.com/wb/audiotron/download.htm

3. If the version number posted at the URL is higher than the version number displayed in step 1, download the file by following the instructions posted at the site. Unzip the file to a subdirectory that contains your shared music files (e.g. \My Music, \Audio, \Music) so that AudioTron can find the file.



AudioTron firmware files have a .Nb0 extension and are typically formatted with a name such as Atronx-xx-xx.nb0, where the "x-xx-xx" represents the version number of the firmware.

4. If the Options LED is not lit, press the Options button. Turn and press the knob to select the "Update FLASH" option. Turn and press the knob to select "Yes".



- 5. Once AudioTron finds the firmware file, it will transfer the file from your PC to the internal FLASH RAM, as noted on the display. A successful transfer will display the messages "ERASING", "PROGRAMMING" and "VERIFYING". The new version number will not be displayed until AudioTron is reset, as described below.
  - If these messages are not displayed, it indicates that AudioTron did not find the firmware file and the update did not occur. In this case, first check that the firmware file is located in a shared directory that is accessible to AudioTron (such as a directory with music files that have been known to operate with AudioTron.) Once the file location is confirmed, try re-setting AudioTron from the rear-panel power switch to initiate a full network rescan and repeat the update procedure from step 4 above.
- 6. After the firmware update is successfully completed, reset AudioTron with the rear panel power switch. Then check if the Version number has been updated from the original setting either by noting the version number displayed on start-up, or by checking the Options display as described above. Note that the new version number will not be displayed until AudioTron is reset.



Do not turn off AudioTron's AC power before the firmware download is completed! Removing the power before the firmware update is completed could cause the AudioTron "boot loader" to be inadvertently deleted and will render the unit inoperable. If this occurs, AudioTron will not start up and will require factory service to reload the firmware. Turtle <u>AudioTron</u>

## **Regulatory Compliance Information**

#### For United States users: FCC Part 15

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

#### Declaration of conformity

Responsible party: Voyetra Turtle Beach, Inc. 5 Odell Plaza, Yonkers, NY 10701 (914) 966-0600 Fax: (914) 966-1102 www.turtle-beach.com

#### Product: AudioTron Digital Music Player

This device complies with Part 15 of the FCC Rules. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### Caution

Changes or modifications not expressly approved by Voyetra Turtle Beach could void the FCC compliance and negate your authority to operate the product.

#### For United States users: FCC part 68

The AudioTron HPNA interface complies with Part 68 of the Federal Communications Commission (FCC) rules. On the HPNA interface card is a label that contains the FCC registration number and Ringer Equivalence Number (REN) for this device. If requested, this information must be provided to the telephone company. An FCC-compliant telephone line cord with a modular plug is required for use with this device. The HPNA interface is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68-compliant. See installation instructions for details.

The Ringer Equivalence Number (REN) is used to determine the number of devices which may be connected to the telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most areas, the sum of RENs should not exceed five (5). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. If this device causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. The telephone company may request that you disconnect the equipment until the problem is resolved. The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of this equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Connection of the phone line interface to a party line service is subject to state tariffs. Contact the appropriate state public utility commission, public service commission or corporation commission for information.

#### For Canadian users: ICES-003

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the radio interference regulations of Industry Canada.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de Classe B prescrites dans le règlement sur le brouillage radioélectrique édicté par Industrie Canada.

#### DOC notice (for products fitted with an IC-compliant modem)

The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operation, and safety requirements. The Department does not guarantee the equipment will operate to the users' satisfaction. Before installing this equipment, users should make sure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the inside wiring associated with a single-line individual service may be extended by means of a certified connector assembly. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should make sure for their own protection that the electrical ground connections of the power utility, telephone lines, and internal metallic water pie system, if present, are connected together. This precaution may be particularly important in rural areas. The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five (5).

#### Warning!

- To avoid electrical shock or equipment malfunction do not attempt to make electrical ground connections by yourself. Contact the appropriate inspection authority or an electrician, as appropriate.
- To reduce the risk of fire, use only No. 26 AWG or larger telecommunications line cord.